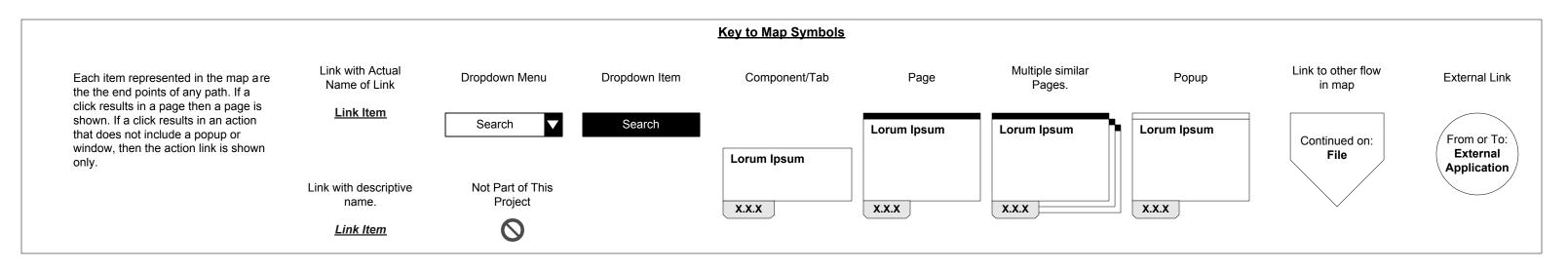
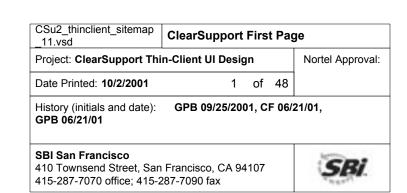
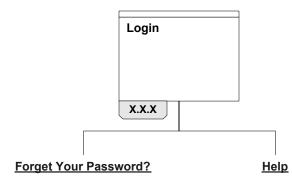
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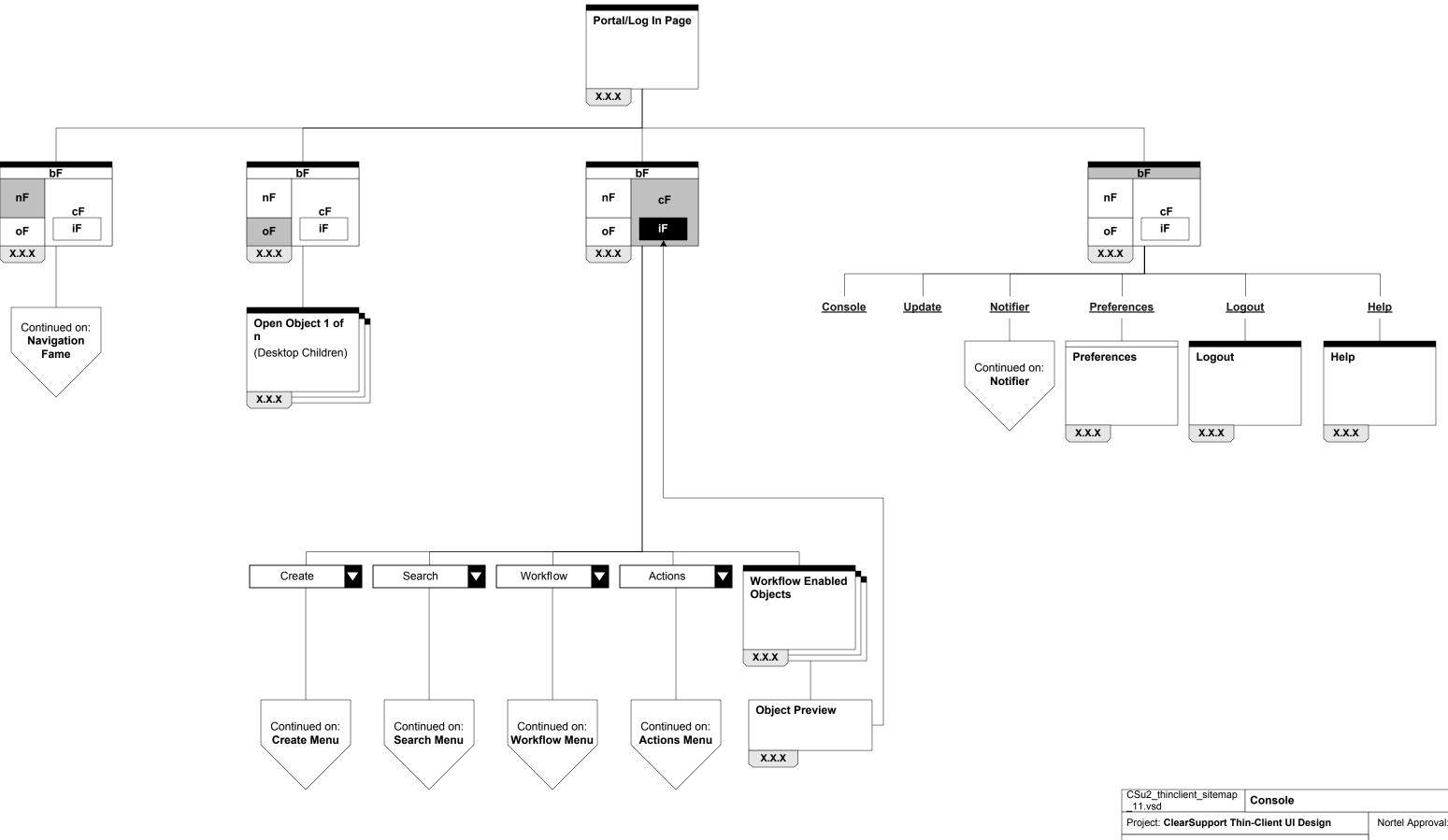


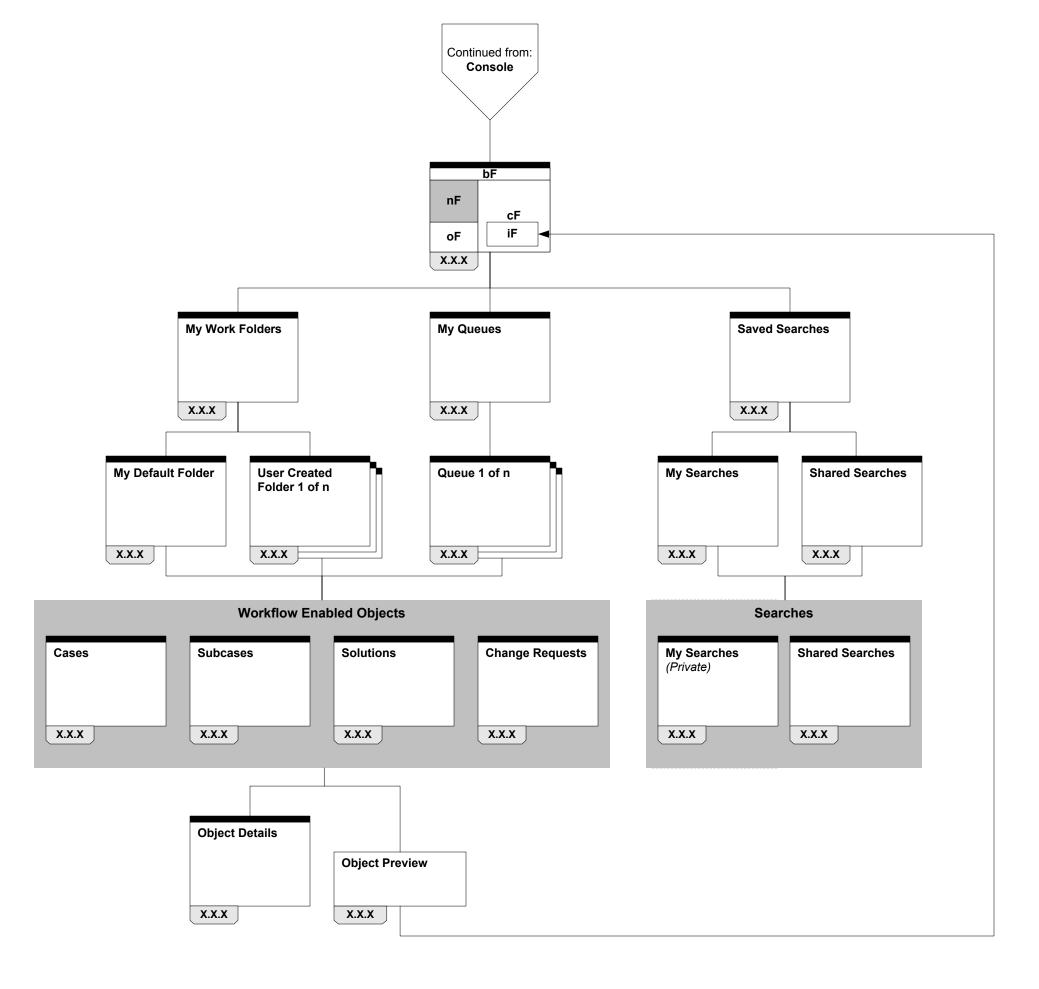
Help links appear on the Console pages have global X X X X X X X X page, all main object windows, navigation. This map shows the tabs, and popups. The Help popup are not shown everywhere it can be accessed because it is so pervalsive.

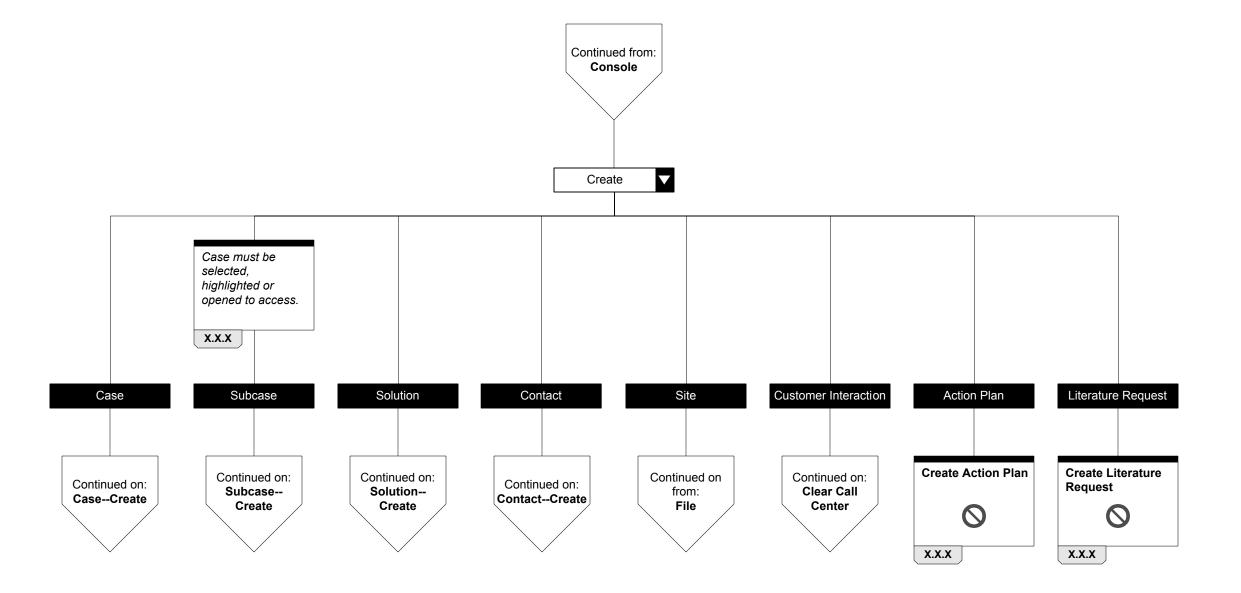




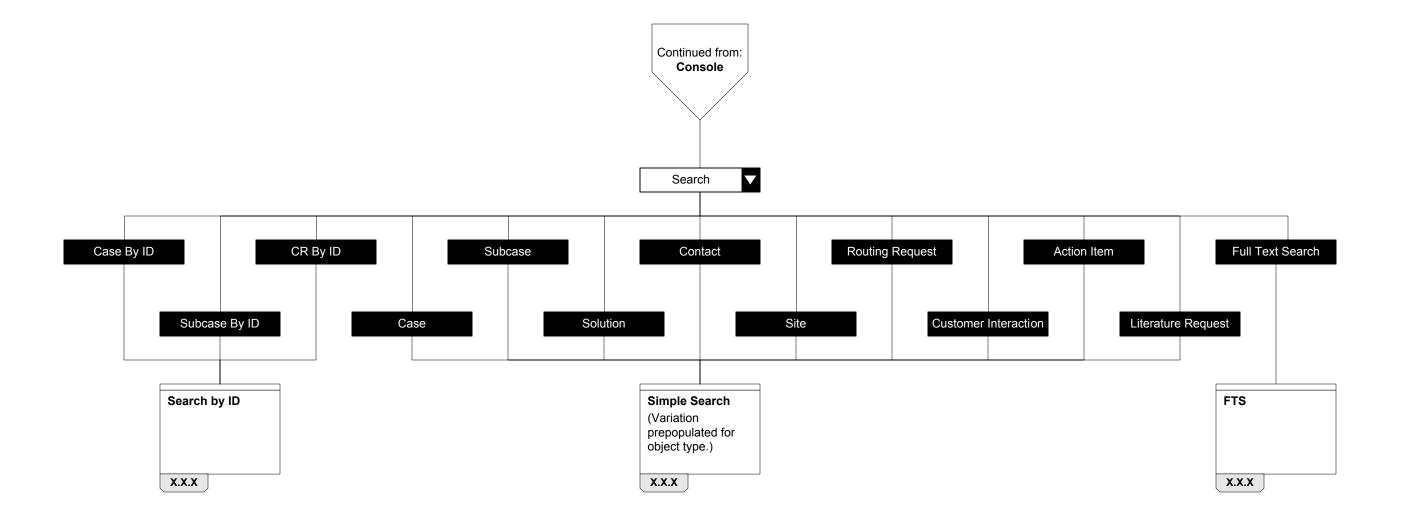




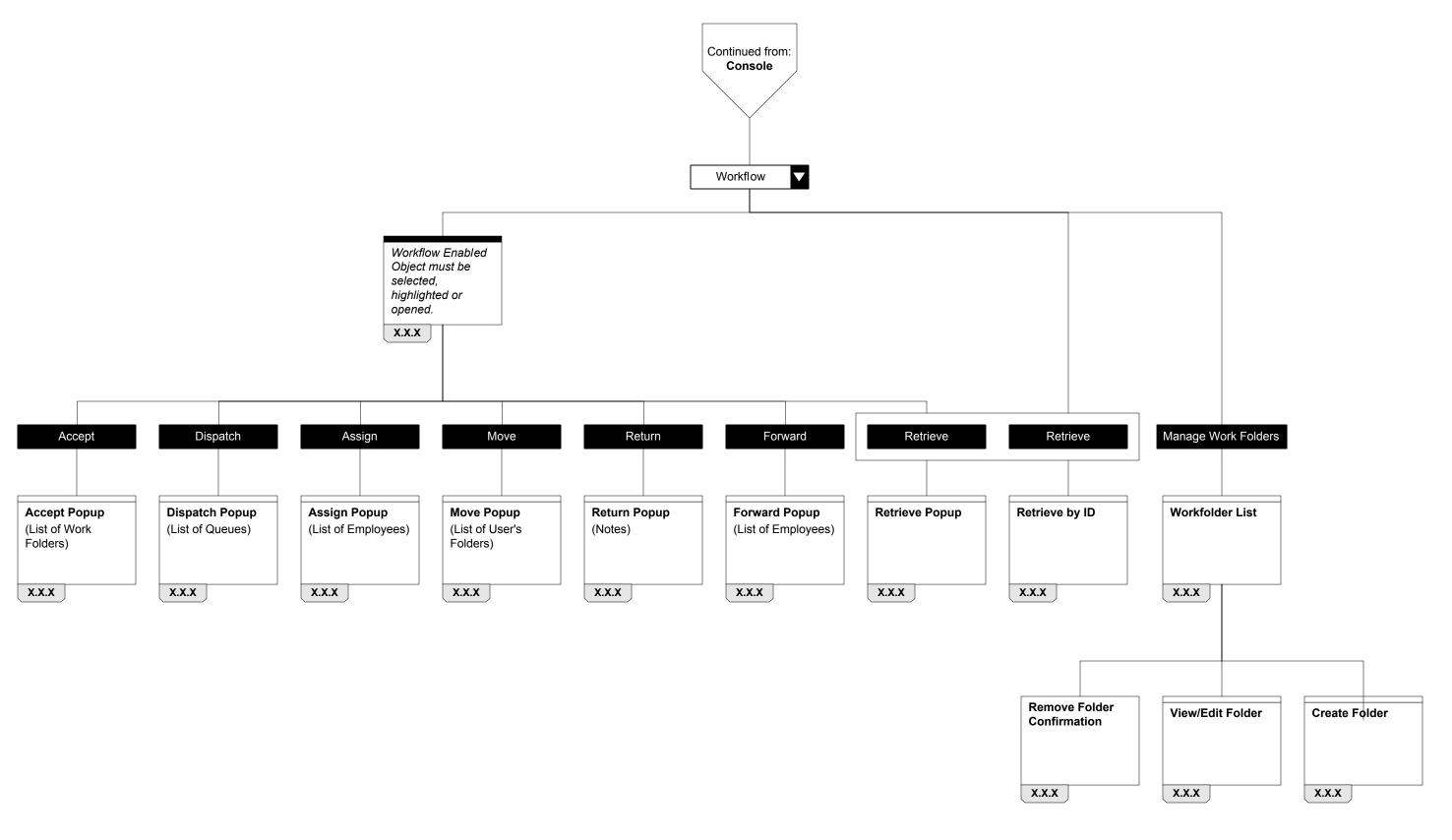




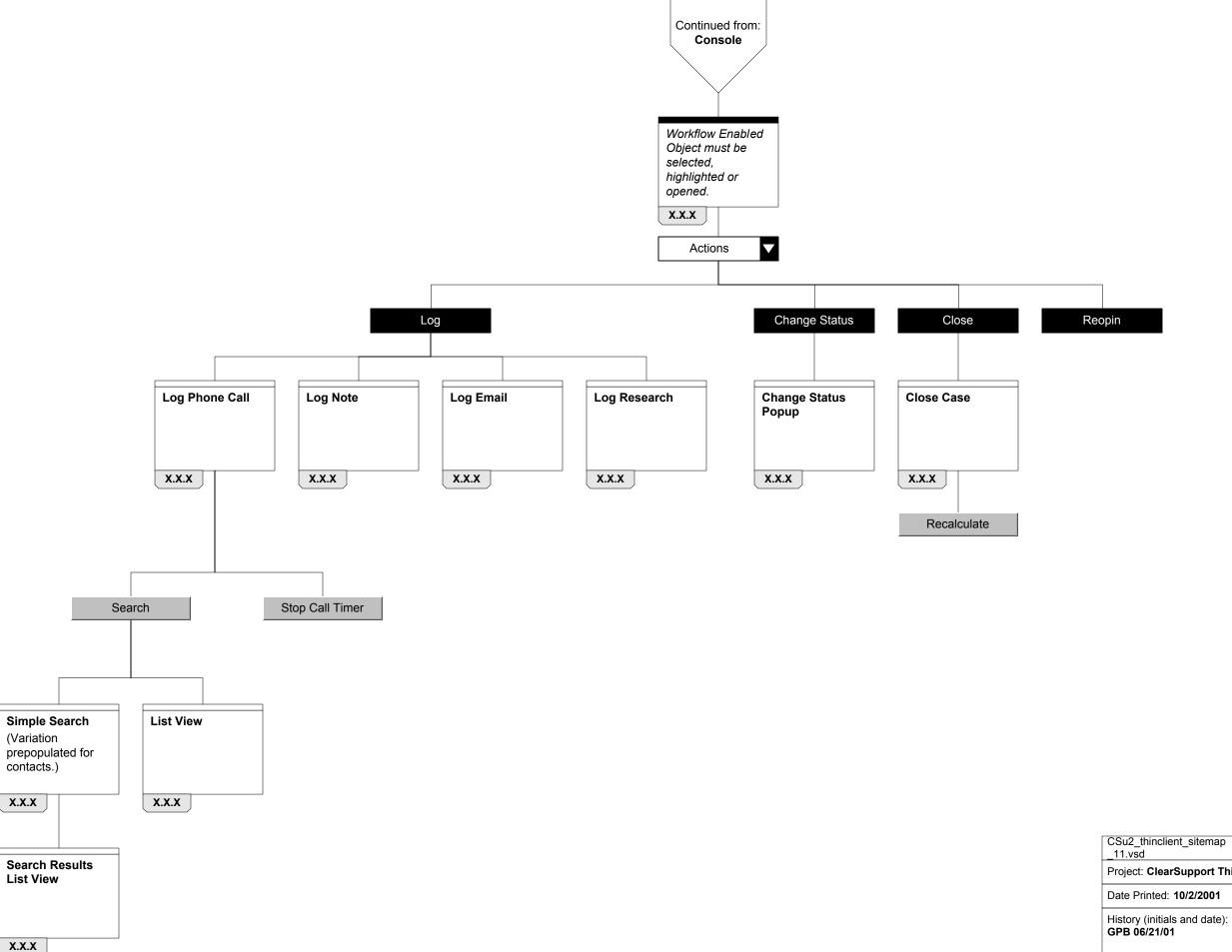




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Date Printed: 10/2/2001	6 of 4	8	
History (initials and date): GPB 09/25/2001, CF 06/ GPB 06/21/01			21/01,
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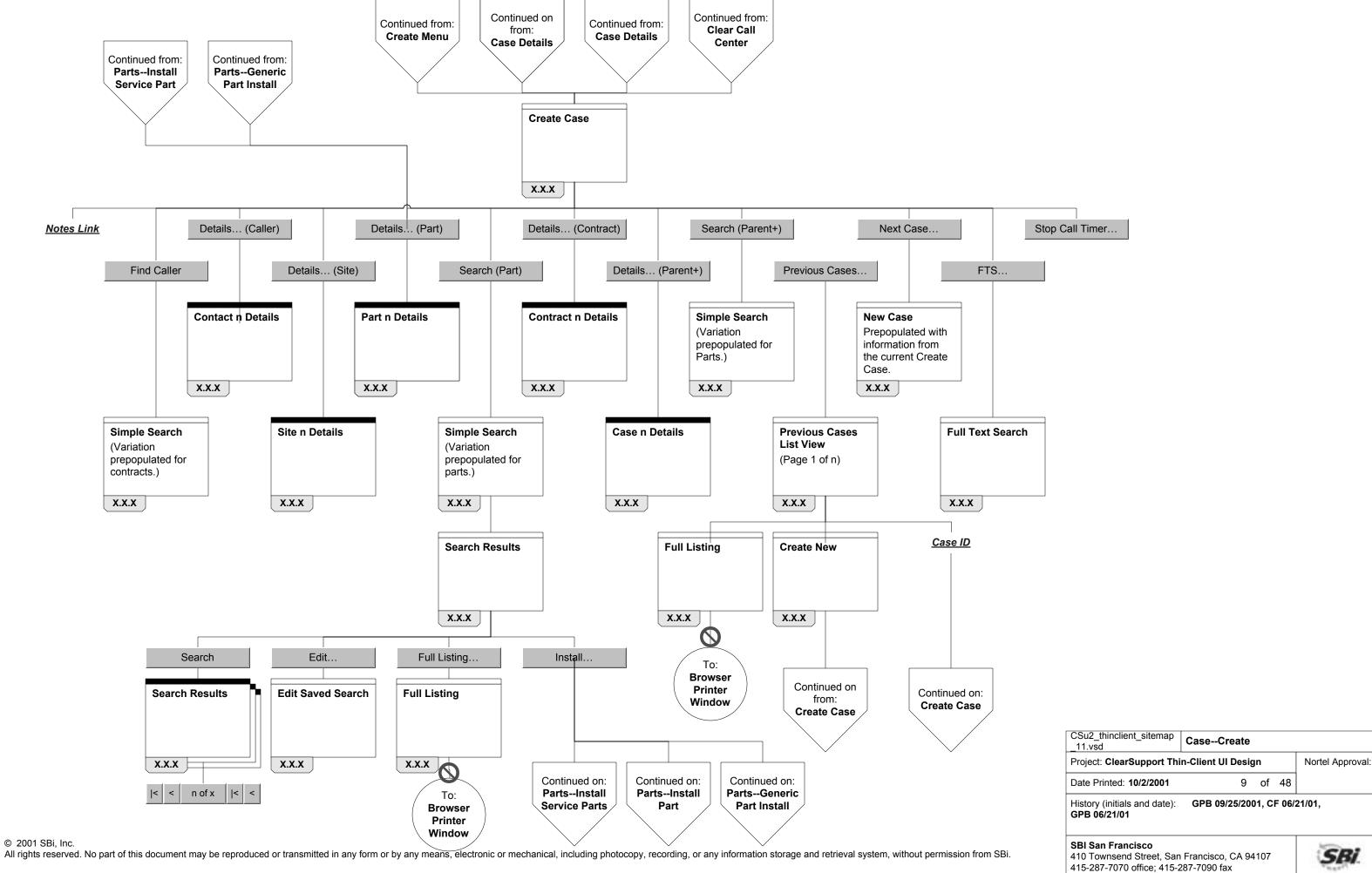
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Actions Menu
Project: ClearSupport Thin-Client UI Design

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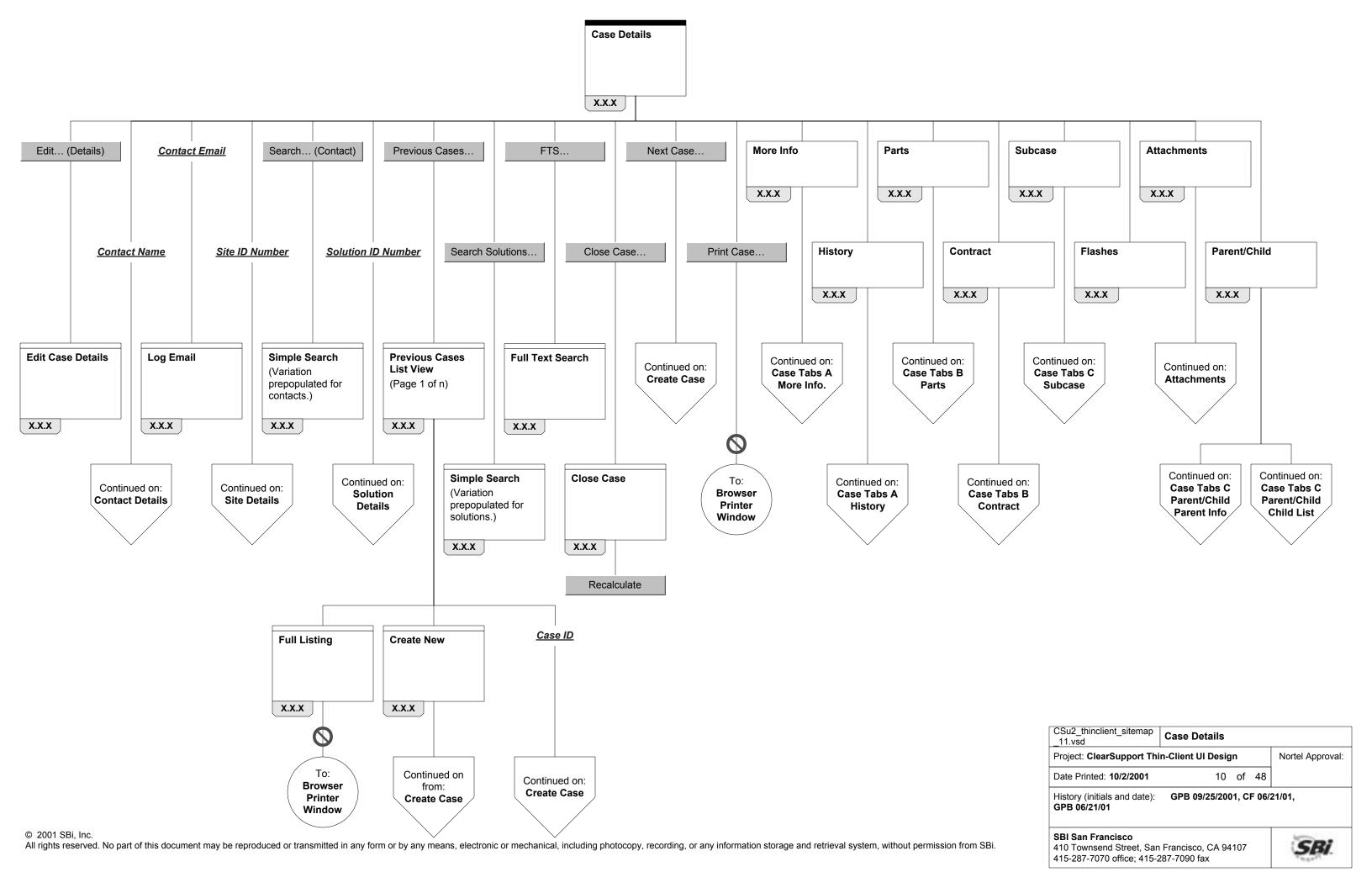
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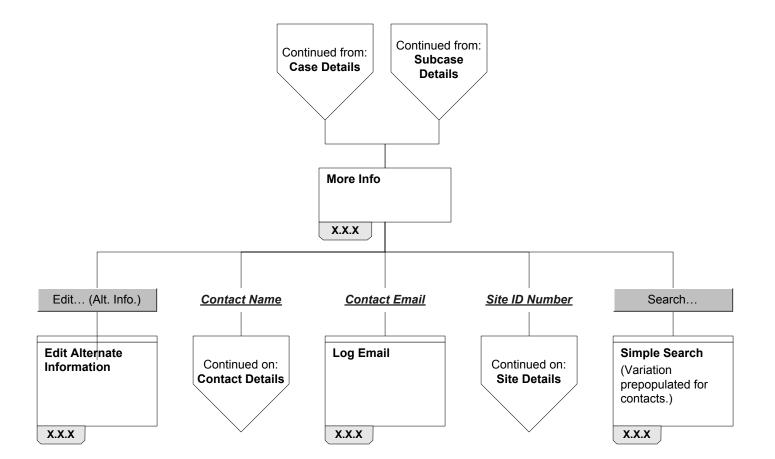
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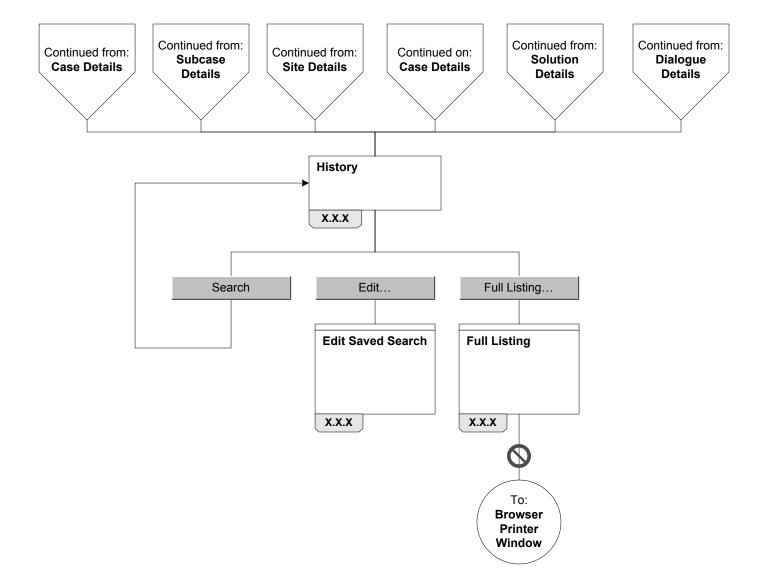


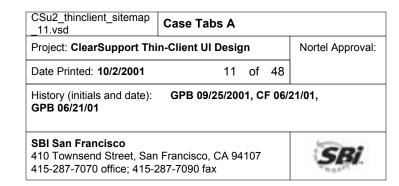
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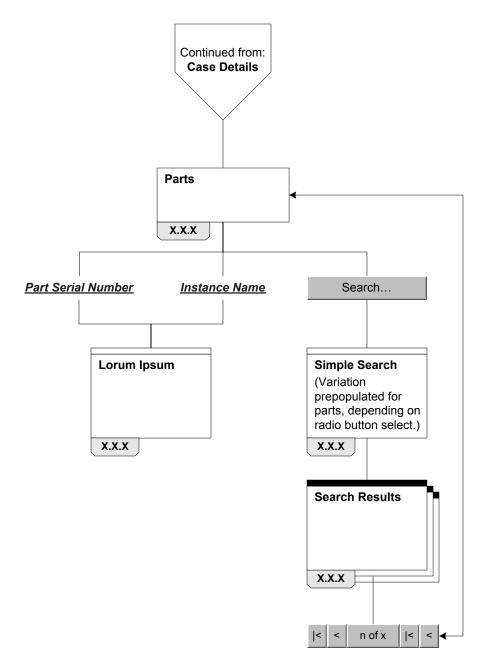


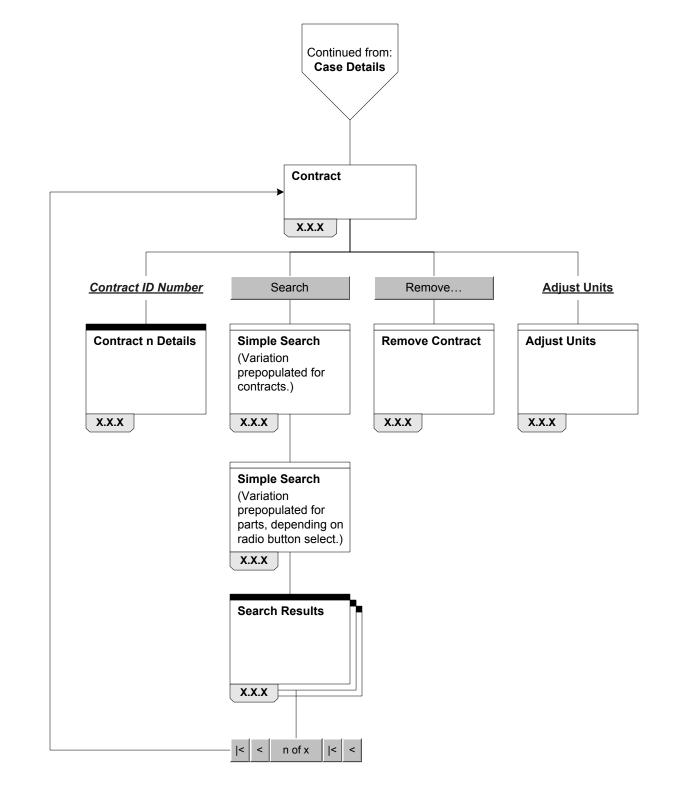




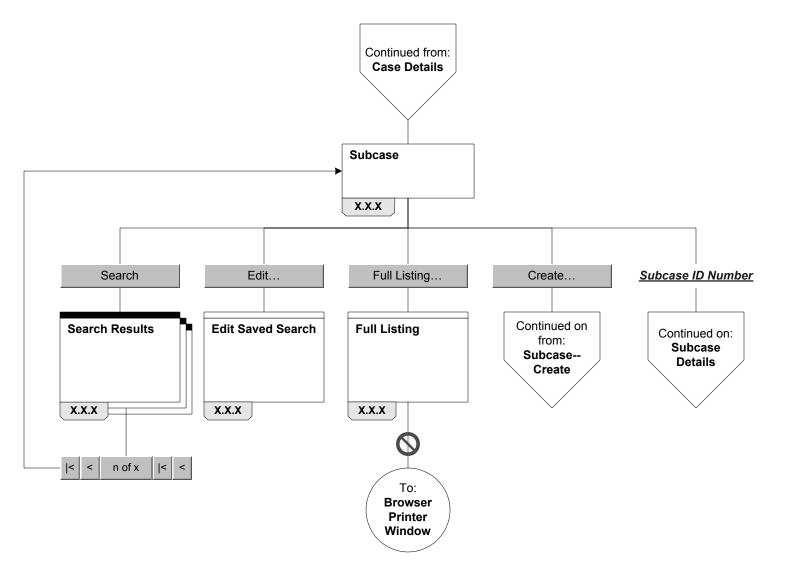












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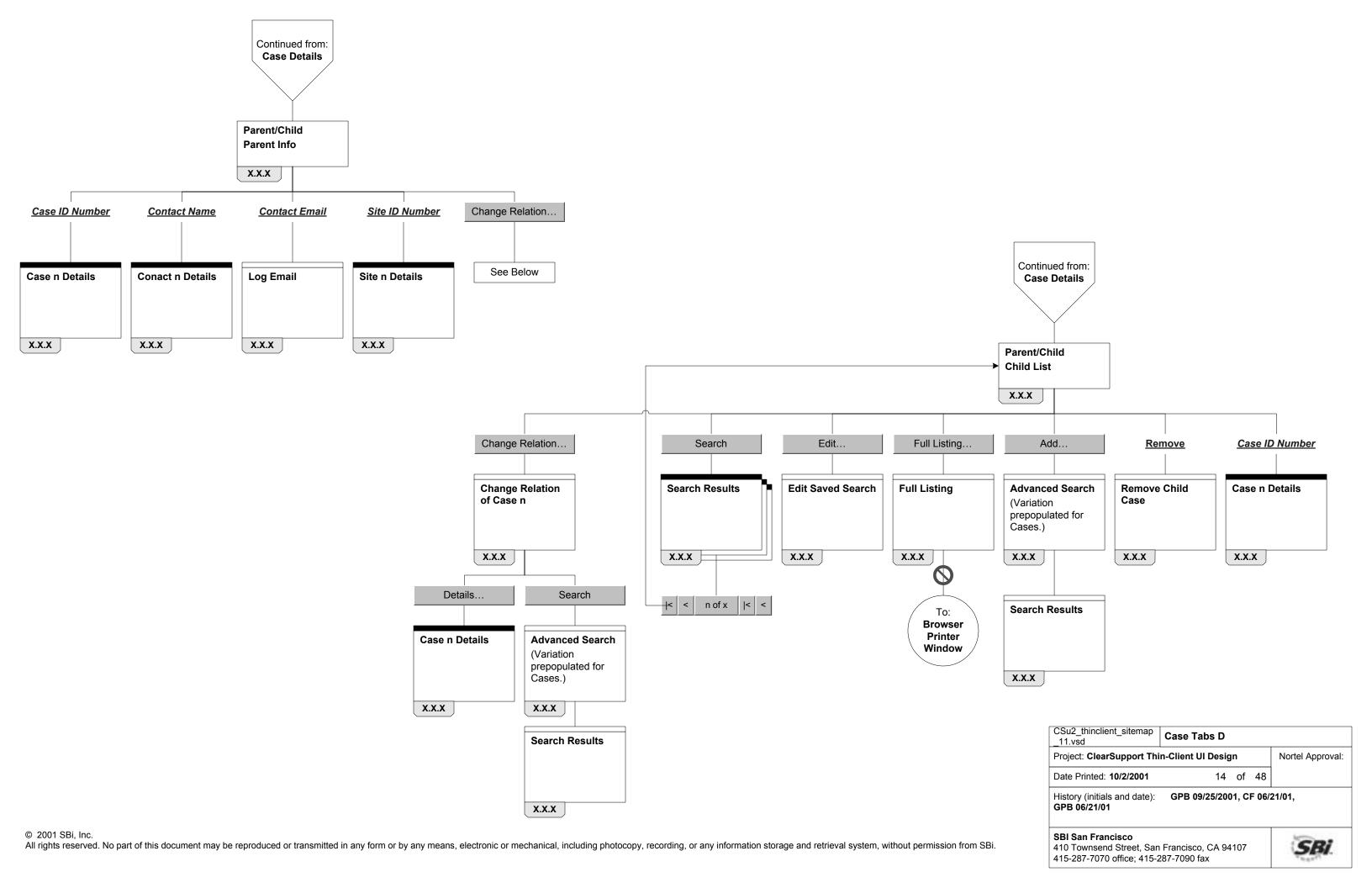
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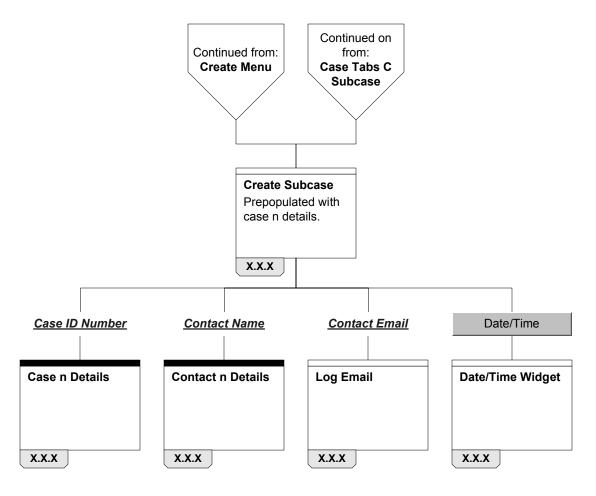
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Date Printed: 10/2/2001

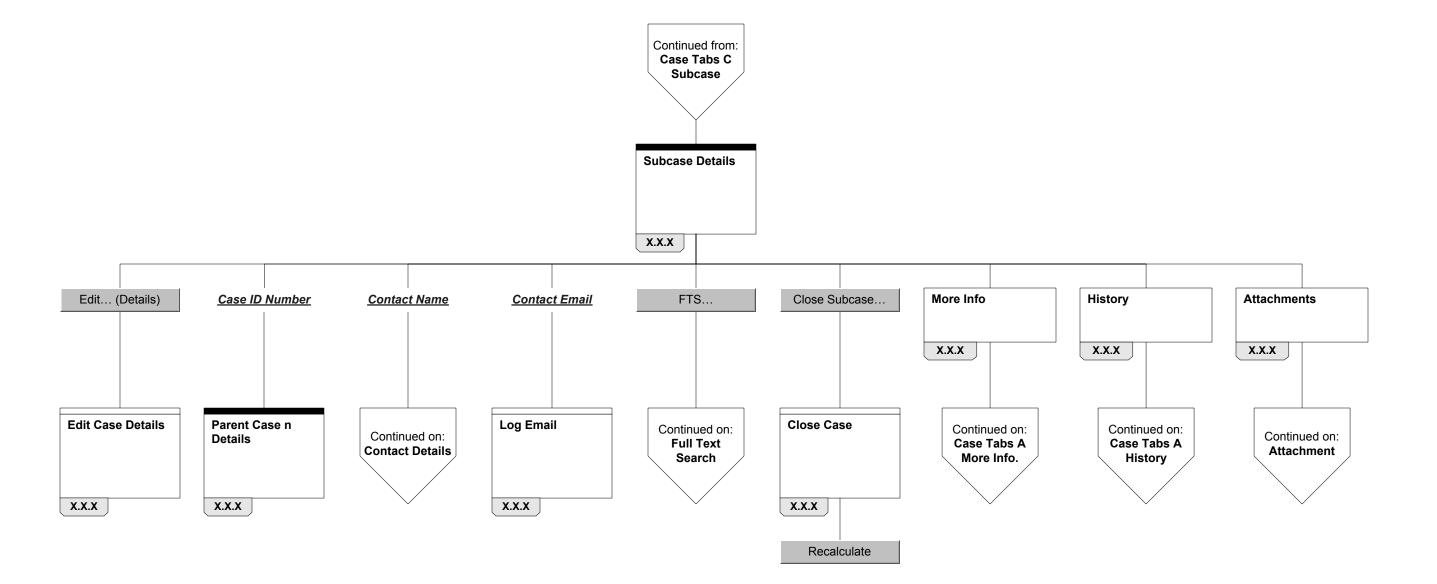
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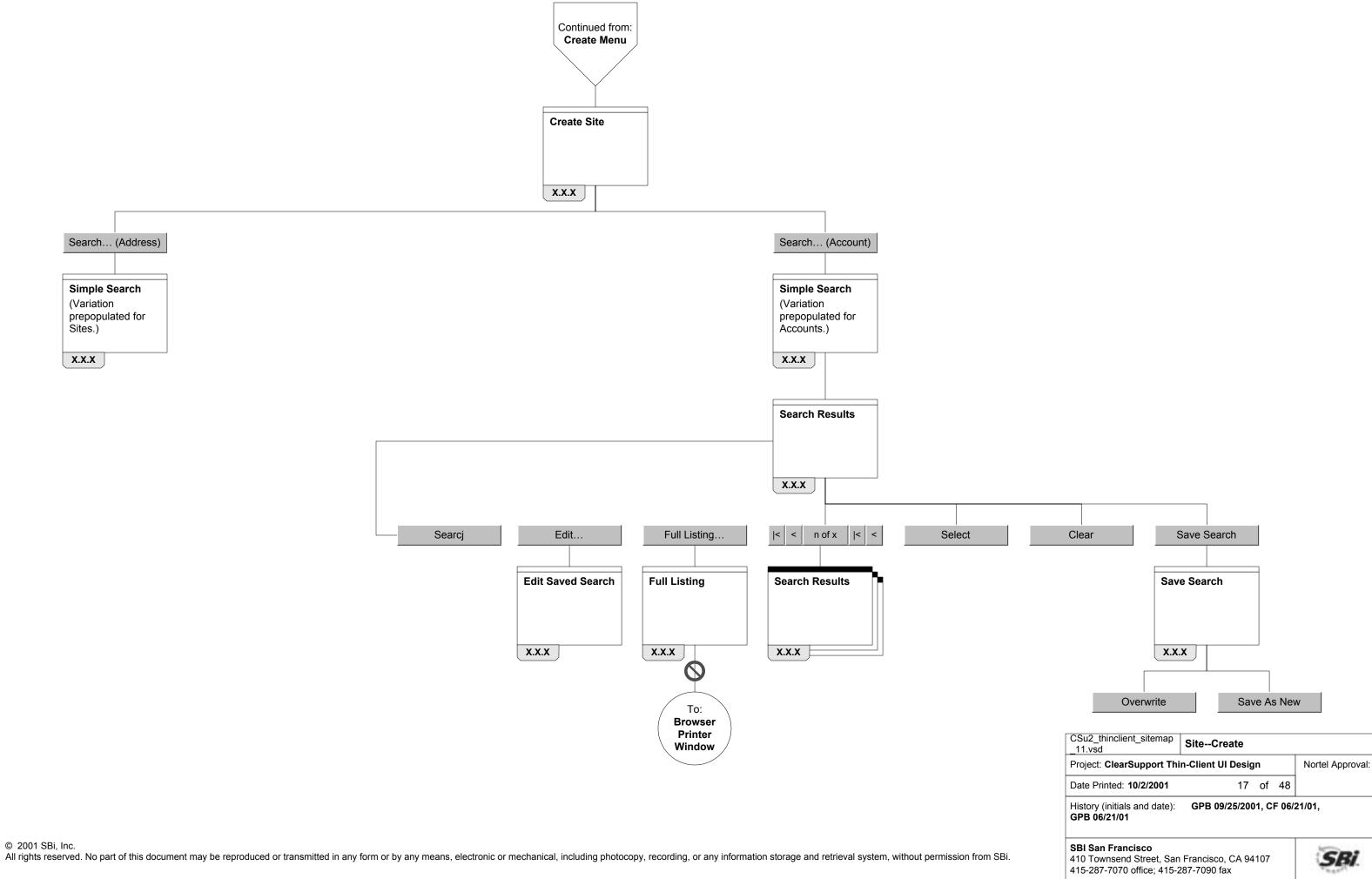


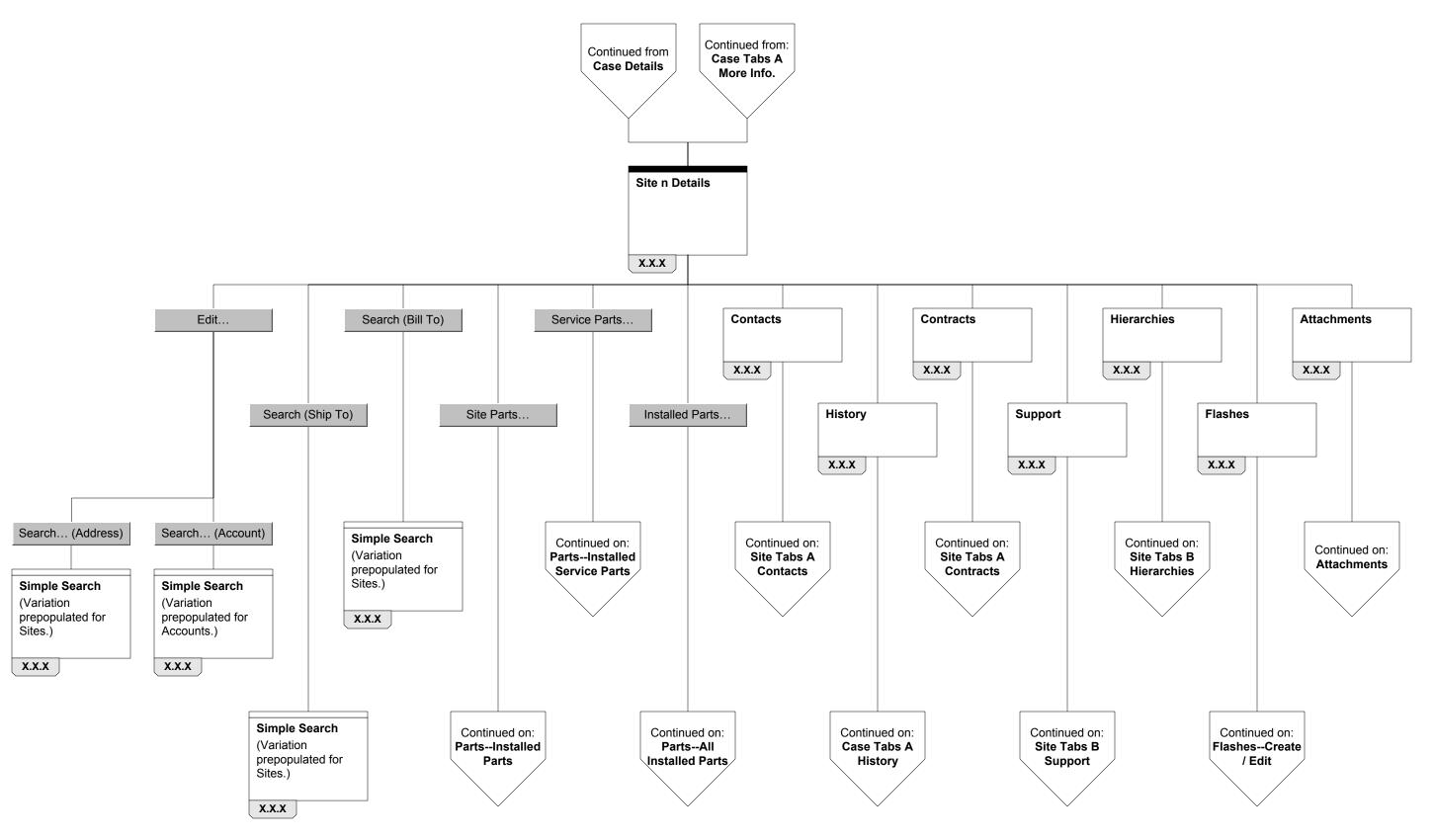


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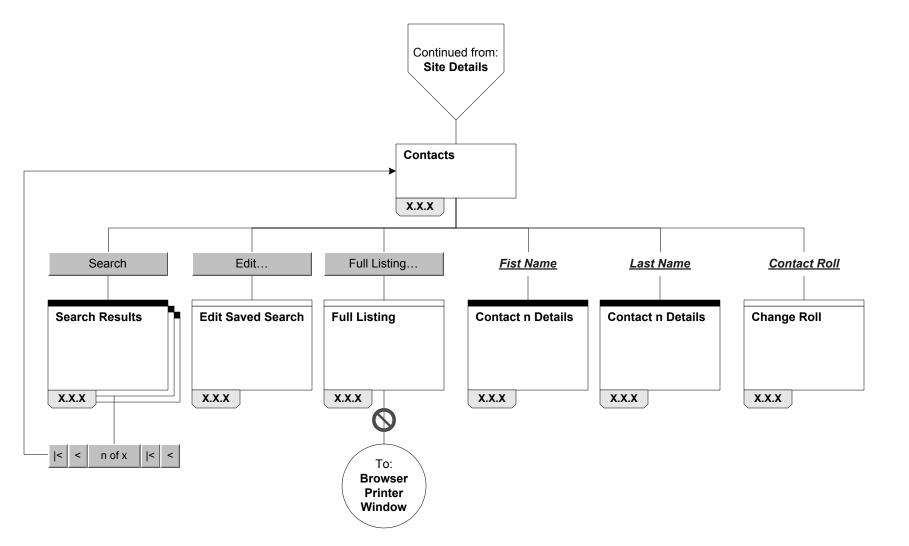


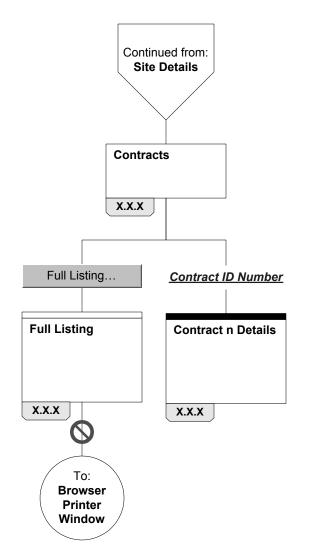




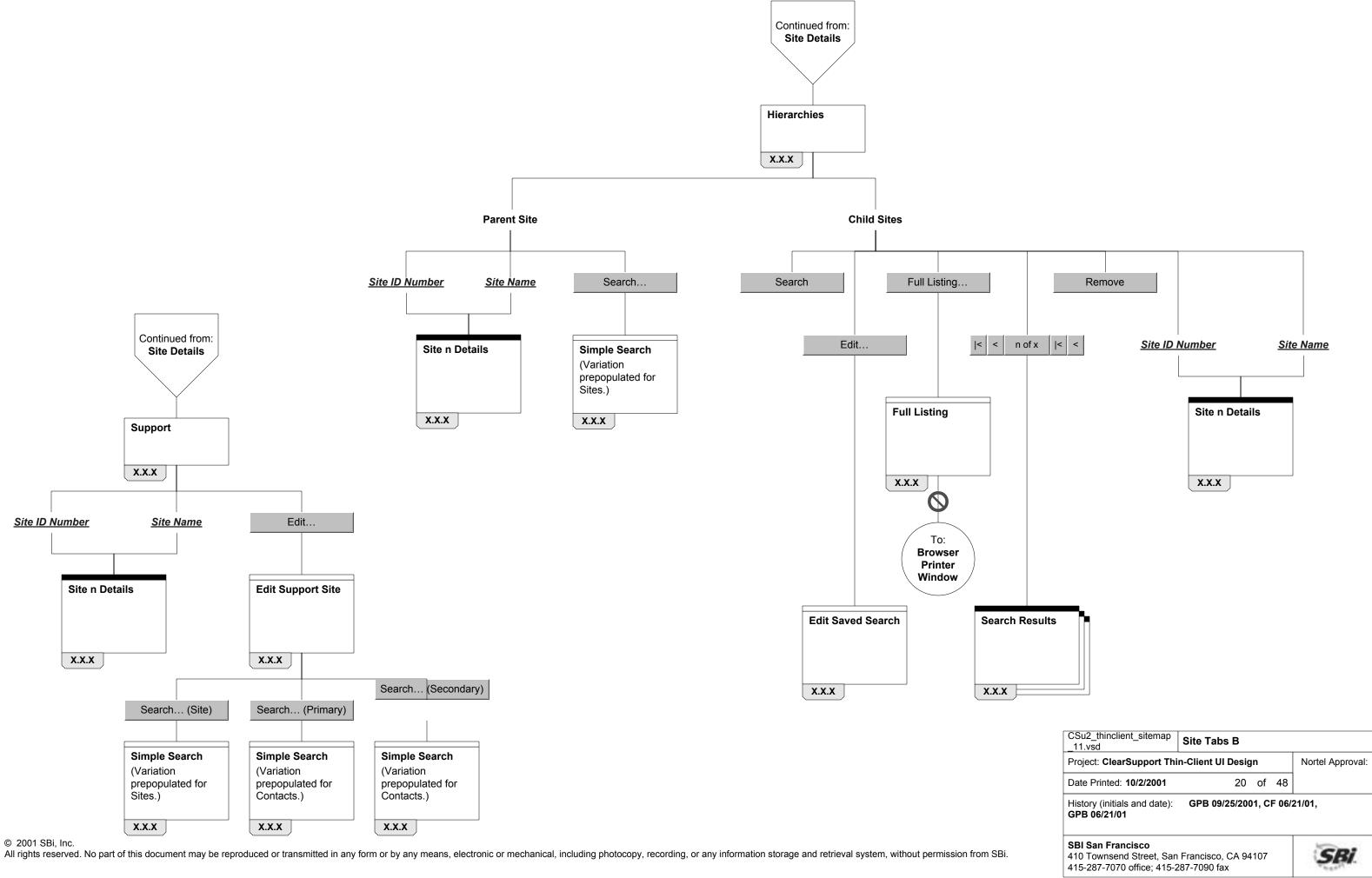


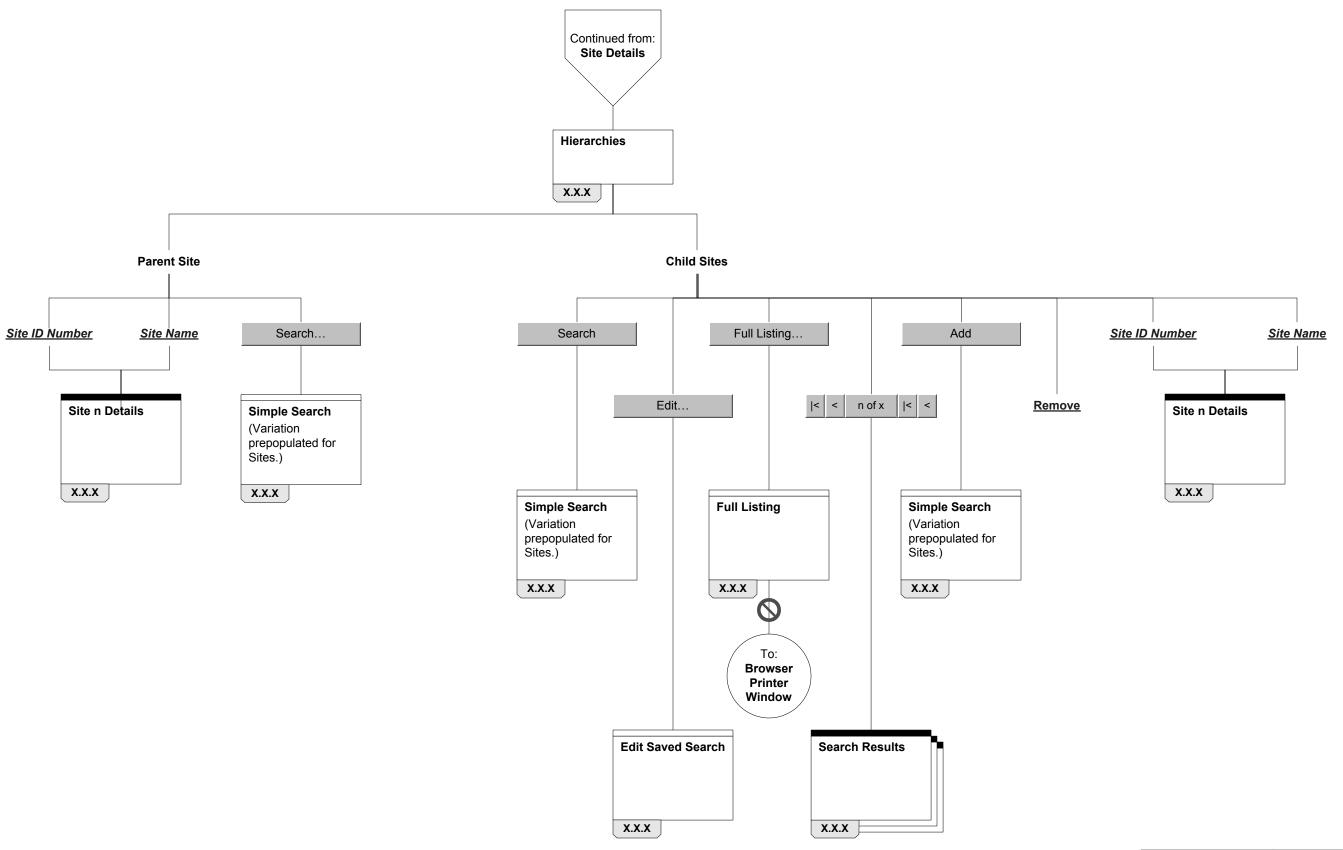
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Project: ClearSupport Thi	Project: ClearSupport Thin-Client UI Design		
Date Printed: 10/2/2001	18 of 48		
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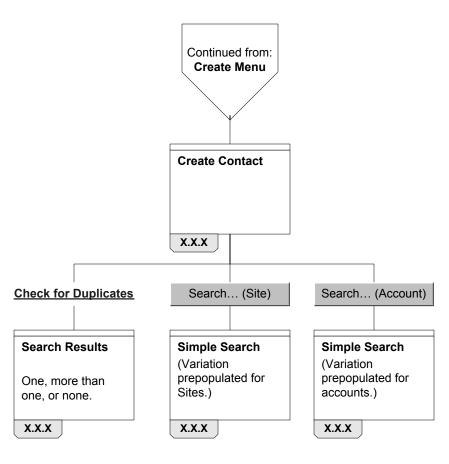


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Project: ClearSupport Thi	n-Client UI Design	Nortel Approval:
Date Printed: 10/2/2001	19 of 48	
History (initials and date): GPB 06/21/01	GPB 09/25/2001, CF 06	/21/01,
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CSu2_thinclient_sitemap11.vsd	Site Tabs C		
Project: ClearSupport Thi	Project: ClearSupport Thin-Client UI Design		
Date Printed: 10/2/2001	21 of 48		
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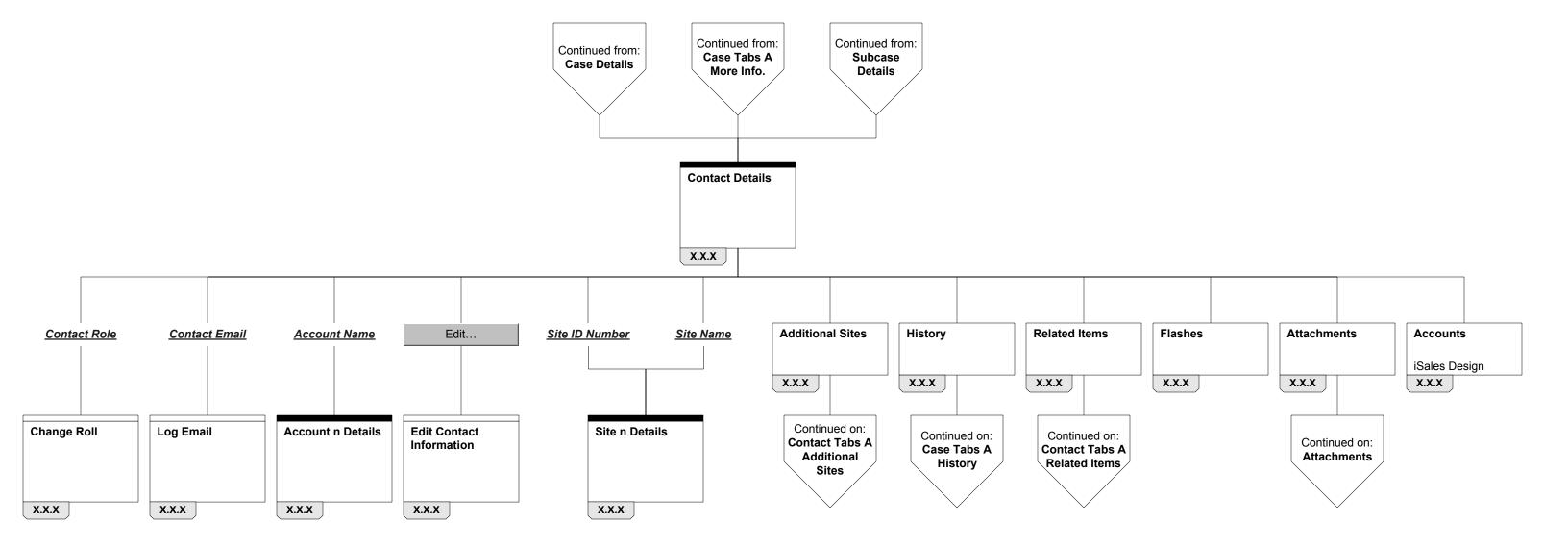
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Project: ClearSupport Thin-Client UI Design

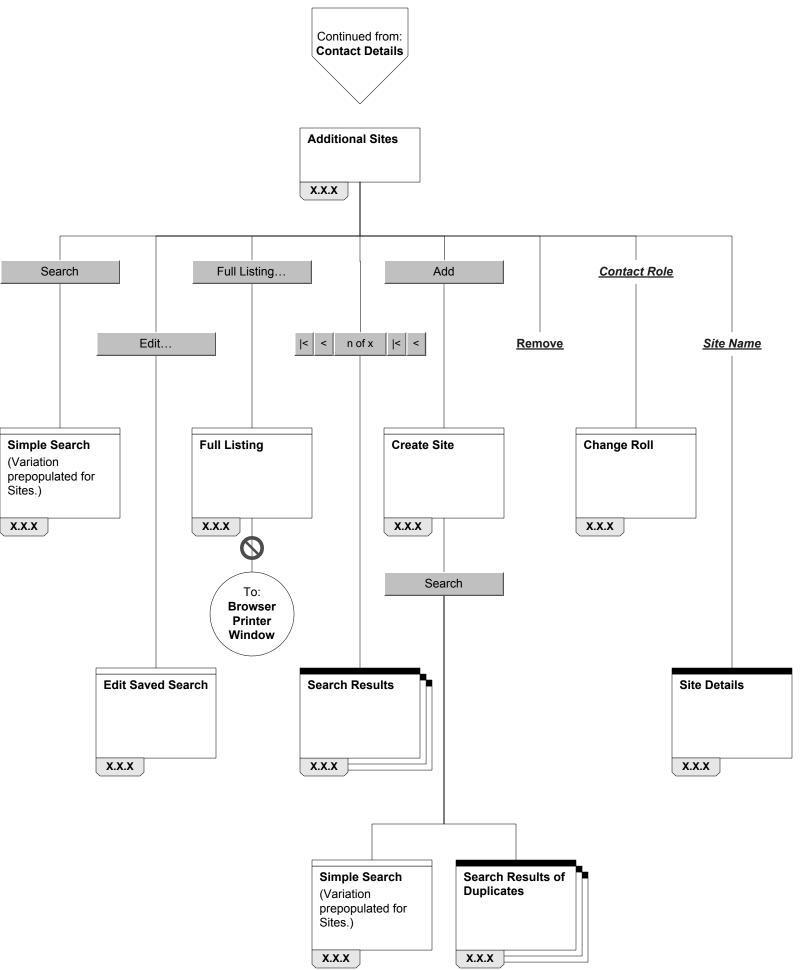
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CSu2_thinclient_sitemap _11.vsd	Contact Details		
Project: ClearSupport Thin-Client UI Design			Nortel Approval:
Date Printed: 10/2/2001	23 of	48	
History (initials and date): GPB 06/21/01	G B3076181 890 2 5/218 00 6/2°17	'001 6/2	21/01,



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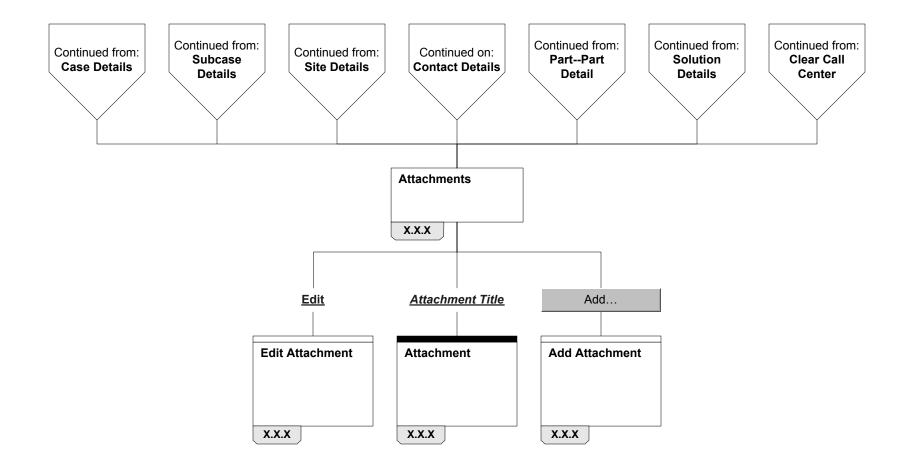
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Project: ClearSupport Thin-Client UI Design

Date Printed: 10/2/2001 24 of 48

History (initials and date): GPB 09/25/2001, CF 06/21/01, GPB 06/21/01

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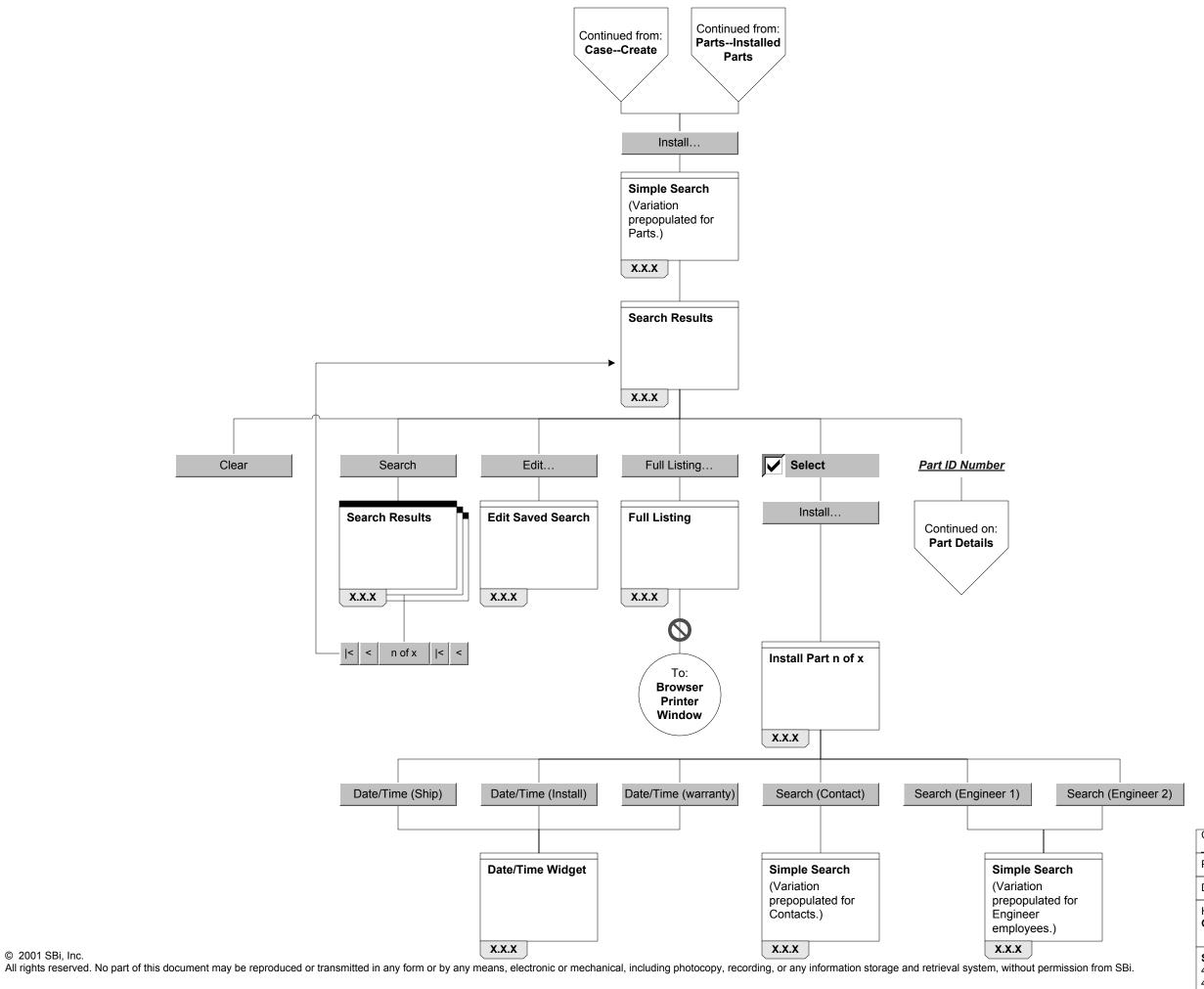
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Date Printed: 10/2/2001 25 of 48

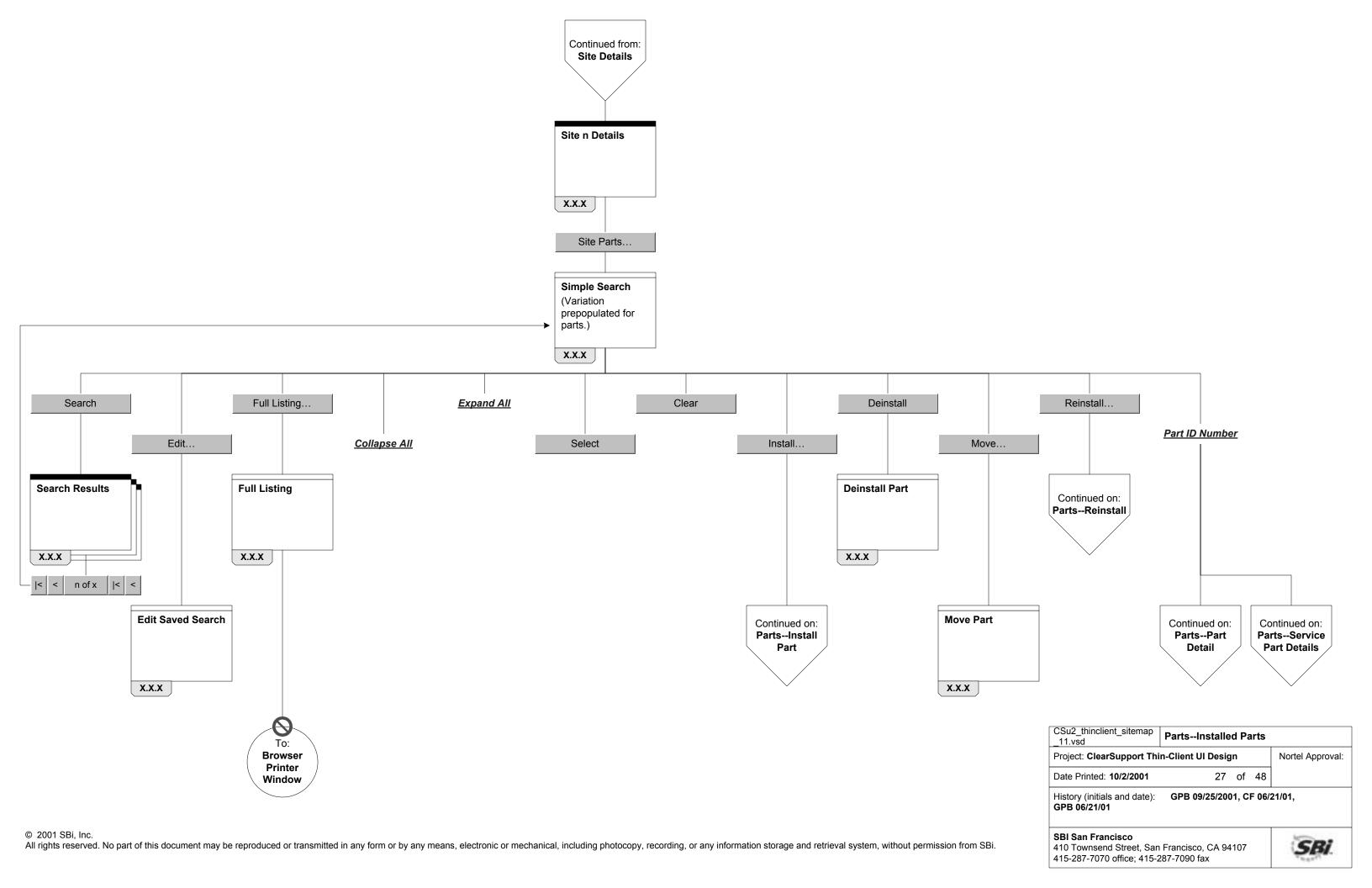
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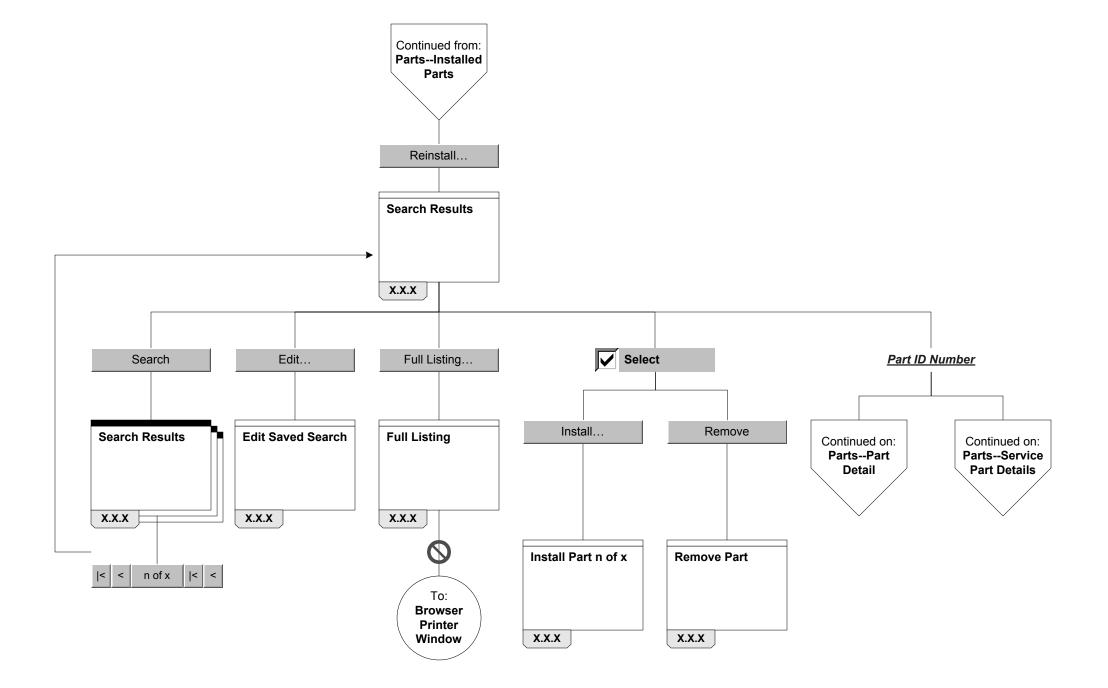
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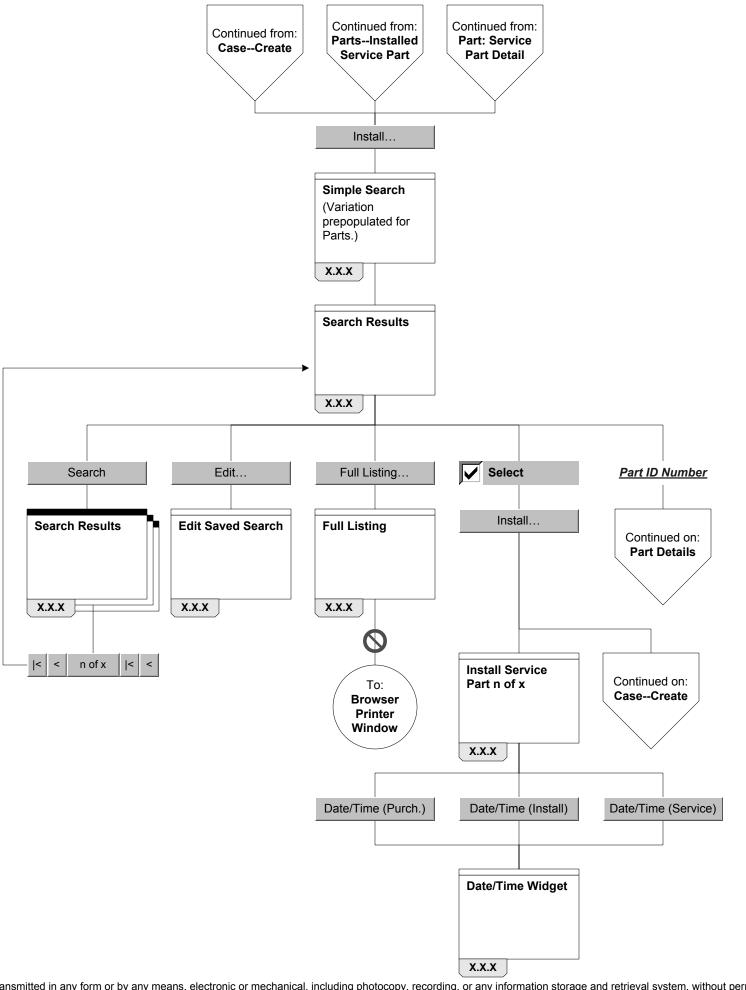


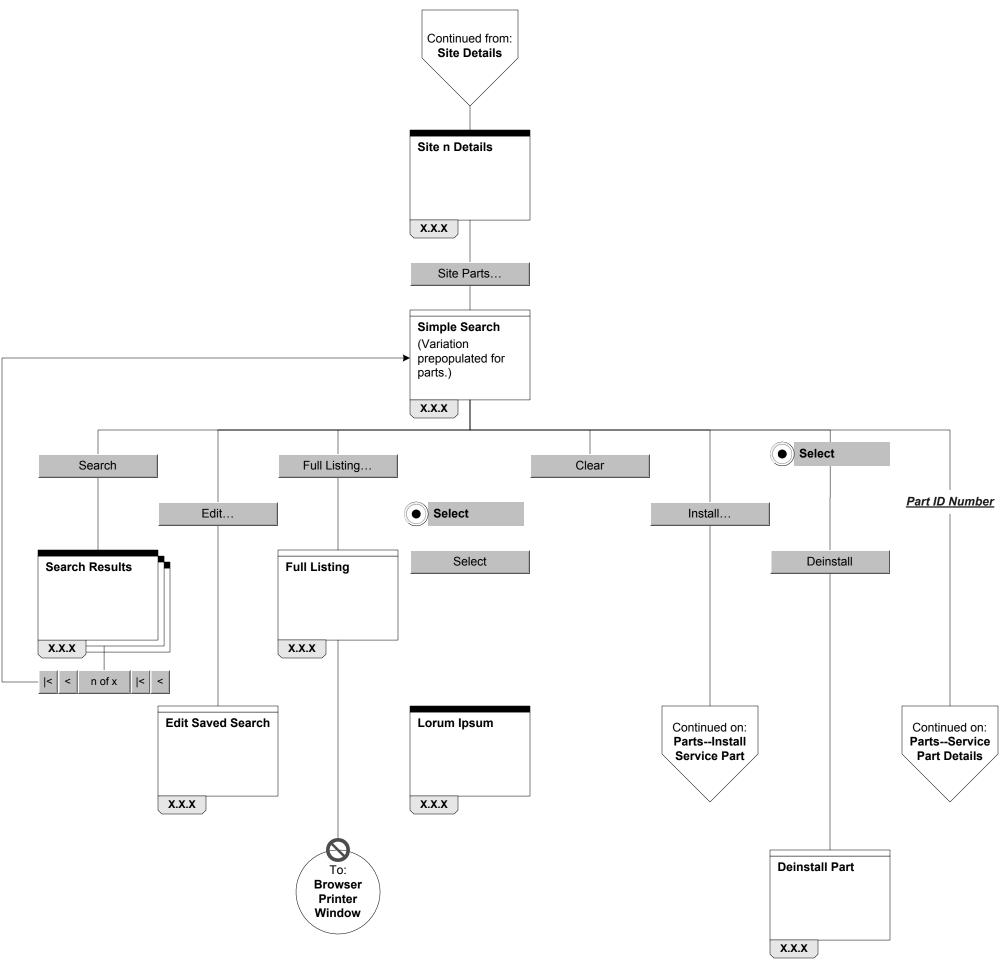
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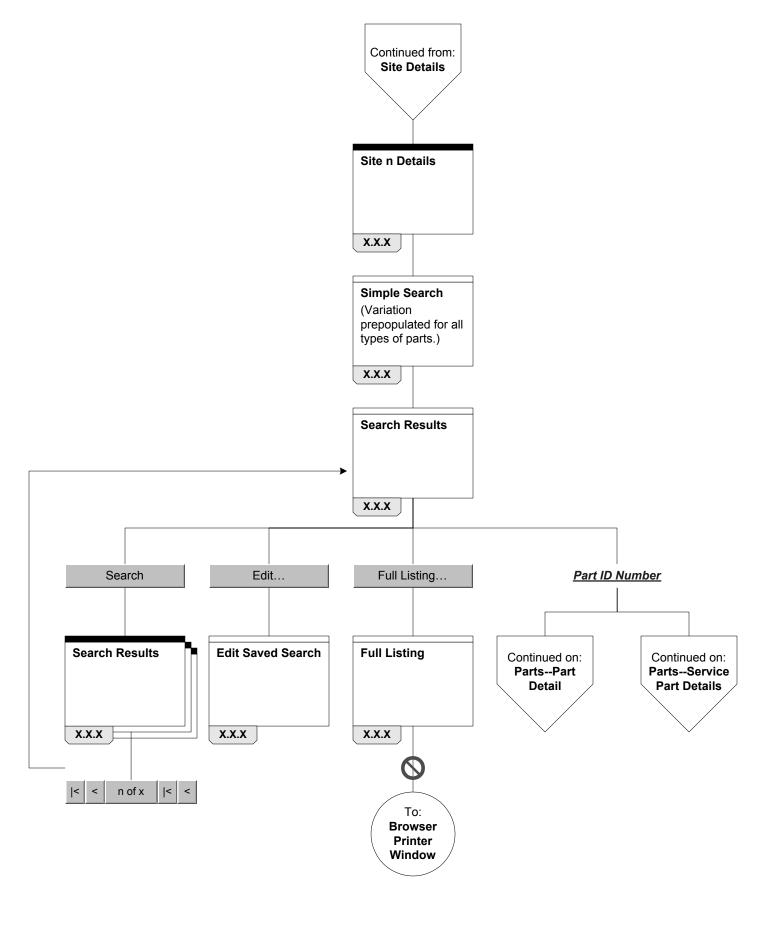
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Date Printed: 10/2/2001	28 of 48	1
History (initials and date): GPB 09/25/2001, CF 06/ GPB 06/21/01		/21/01,
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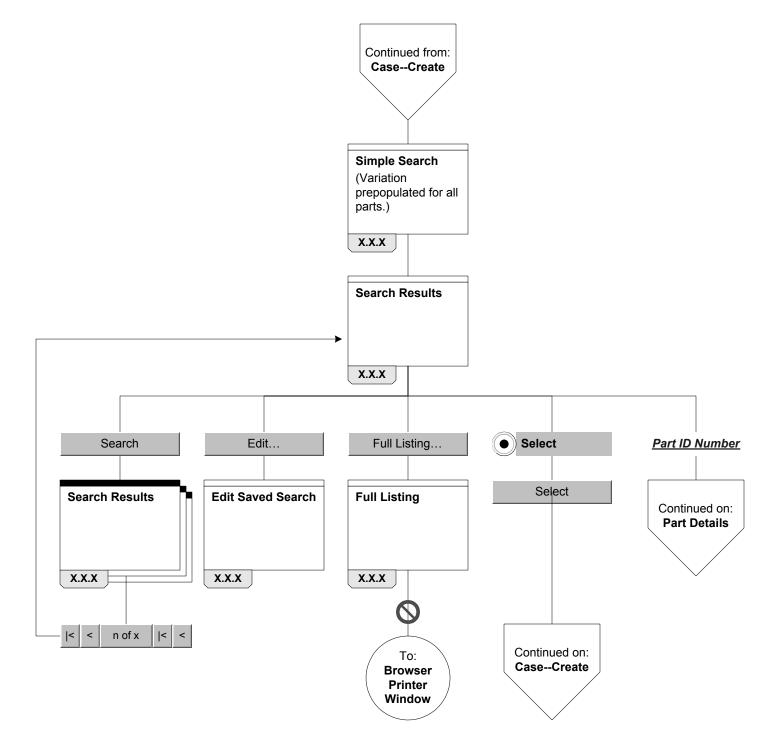




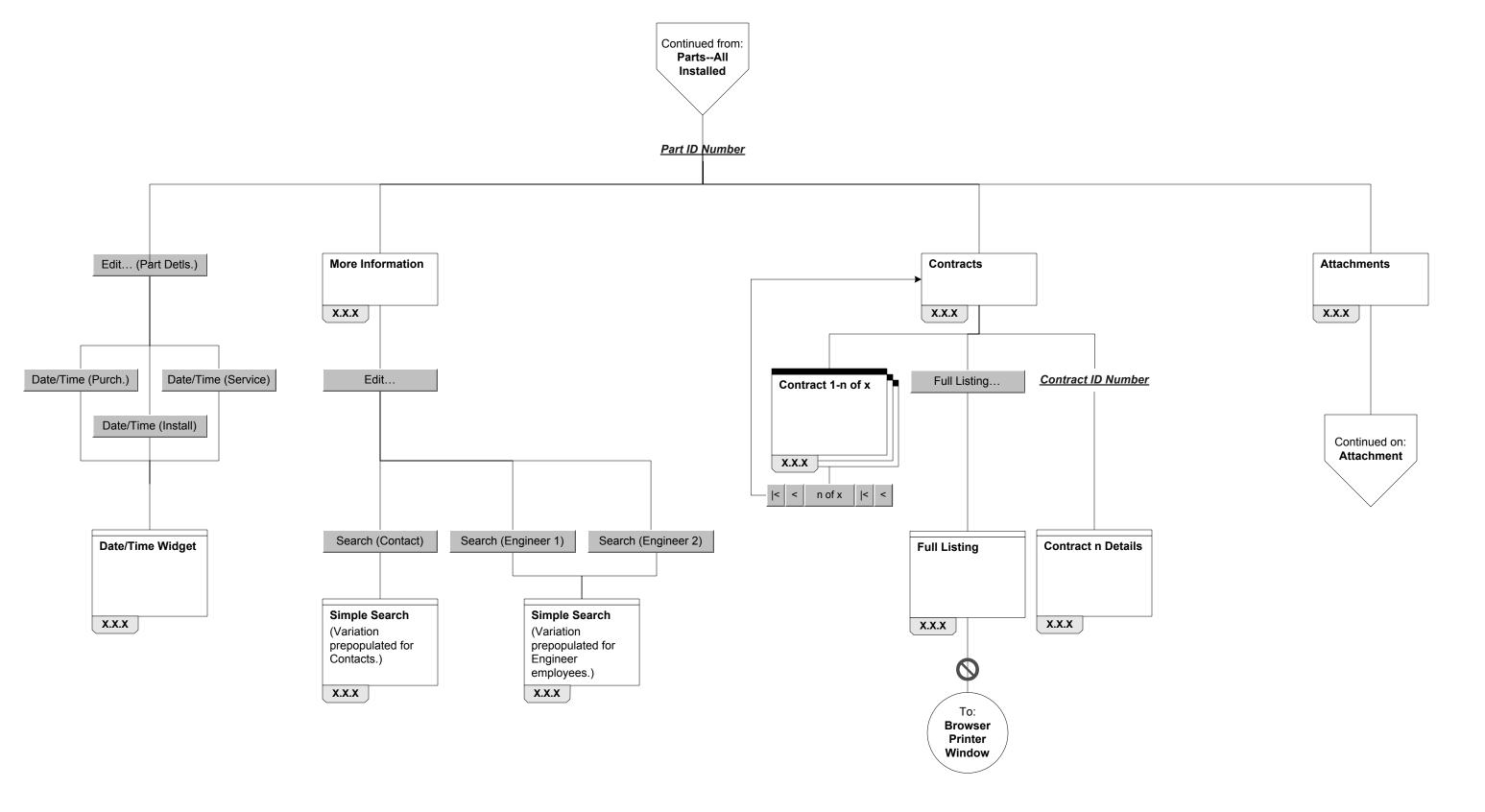
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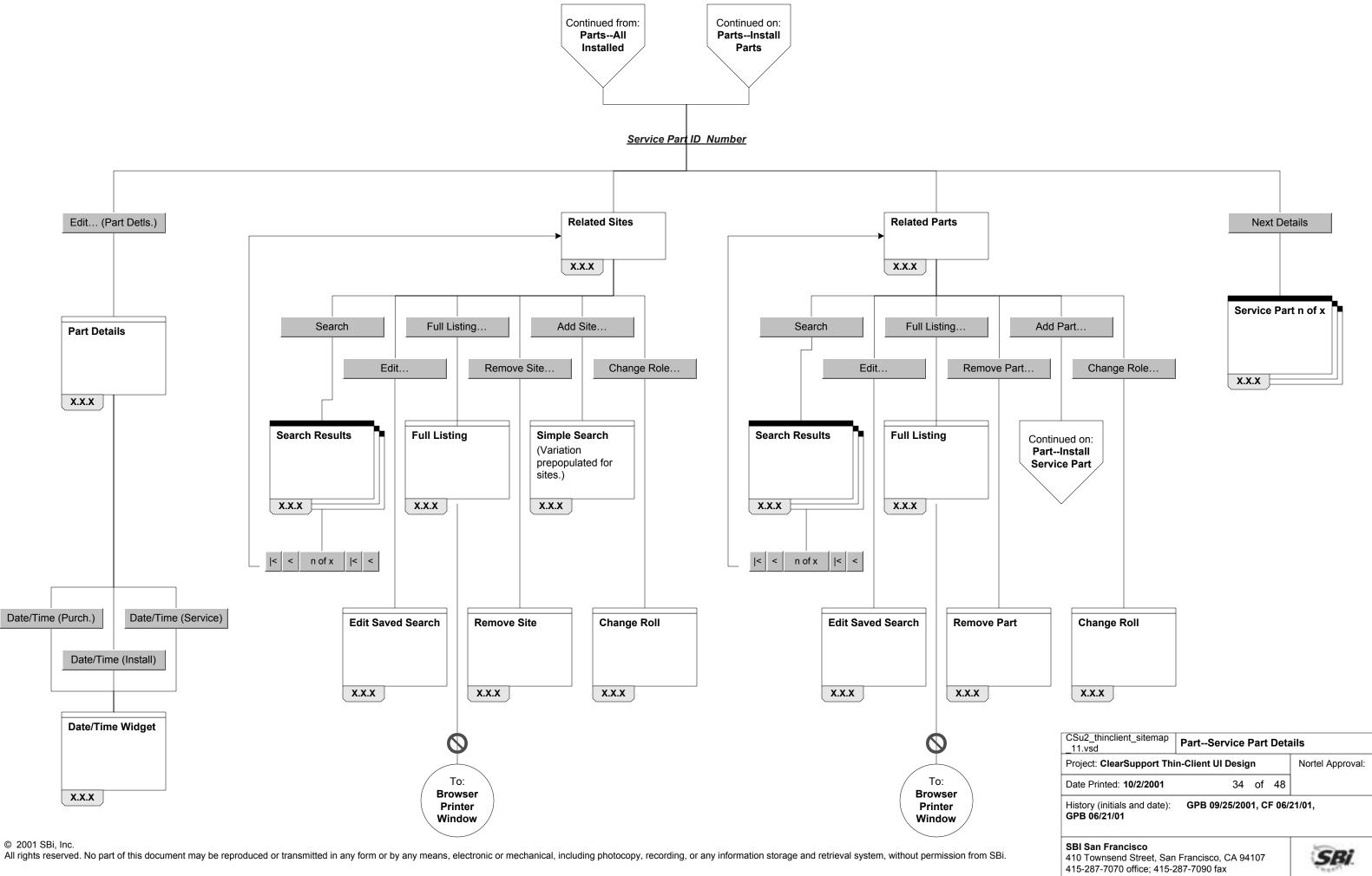


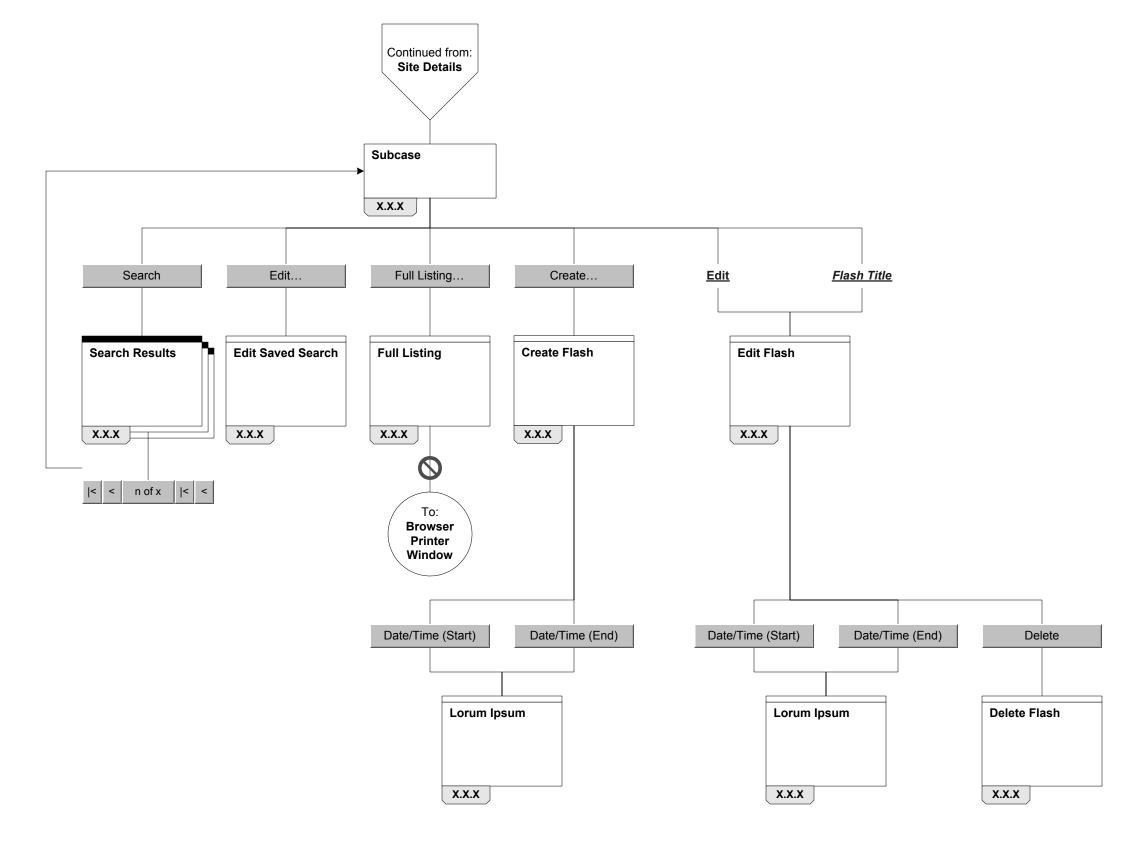


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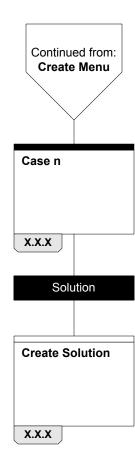


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Project: ClearSupport Thi	Project: ClearSupport Thin-Client UI Design		
Date Printed: 10/2/2001	33 of 48		
History (initials and date): GPB 06/21/01	, ,		
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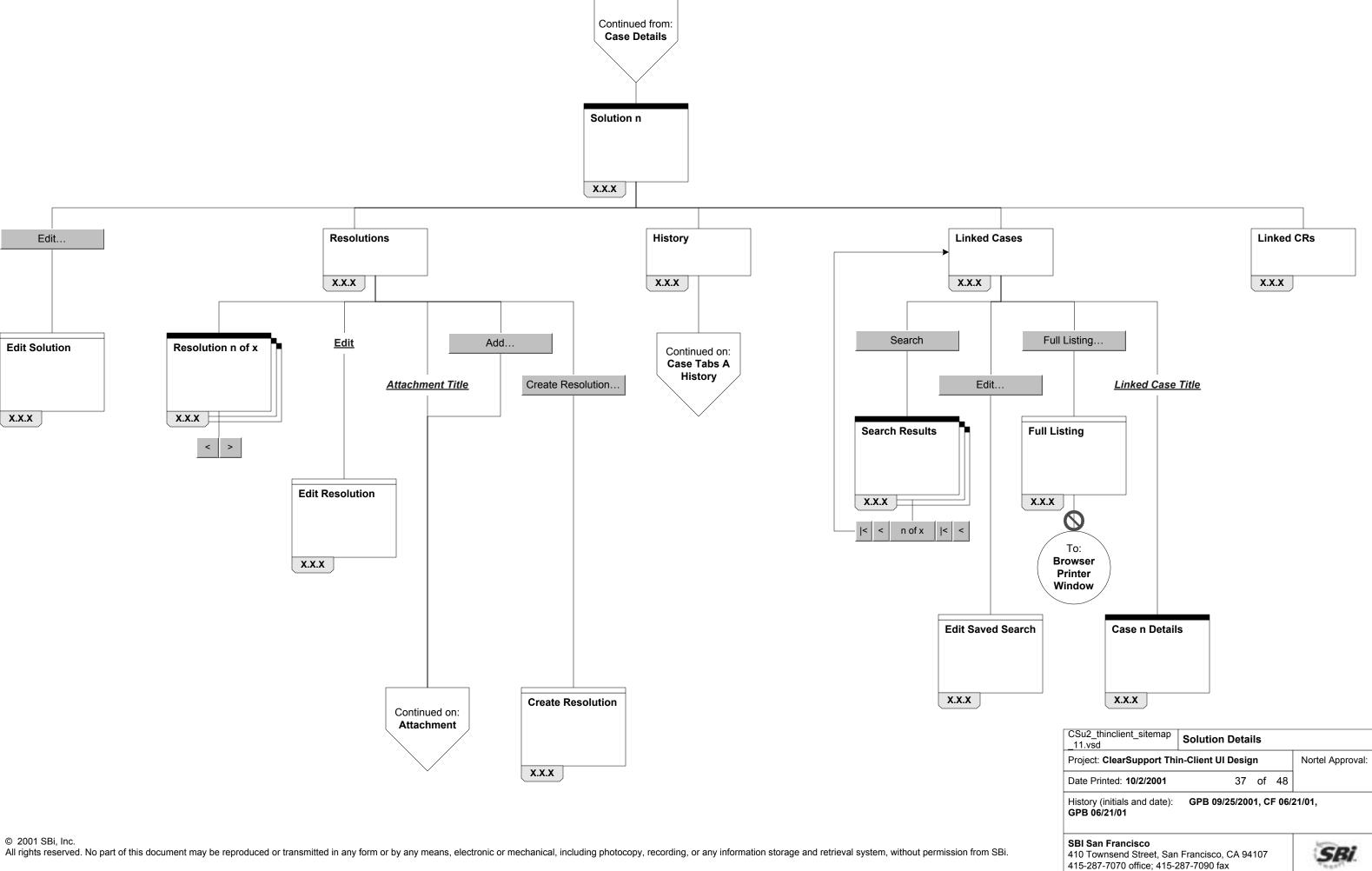


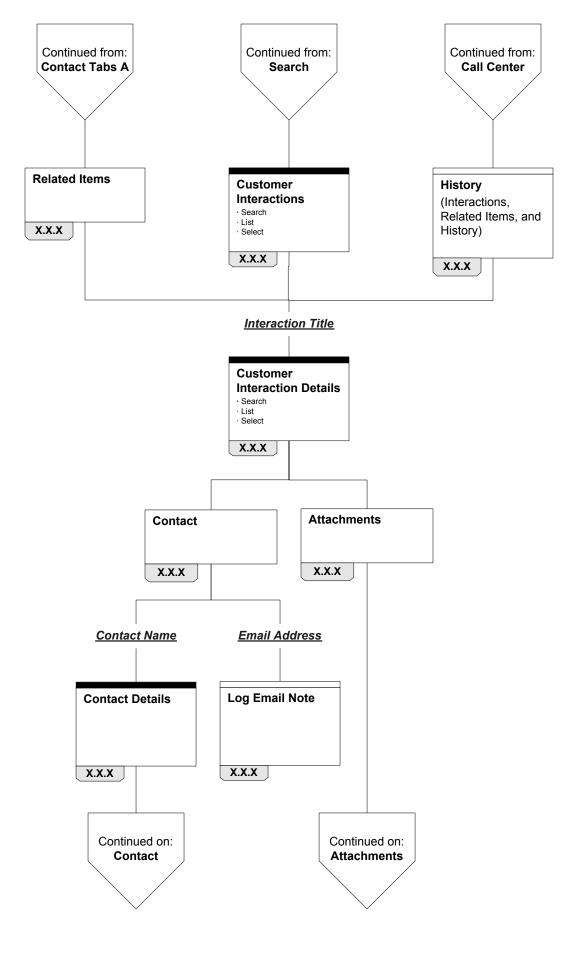


CSu2_thinclient_sitemap11.vsd	FlashesCreate/Edit			
Project: ClearSupport Thi	Nortel Approval:			
Date Printed: 10/2/2001	35 of 48			
History (initials and date): GB336B 199725/2001, CF 06/21/01, GPB 06/21/01				
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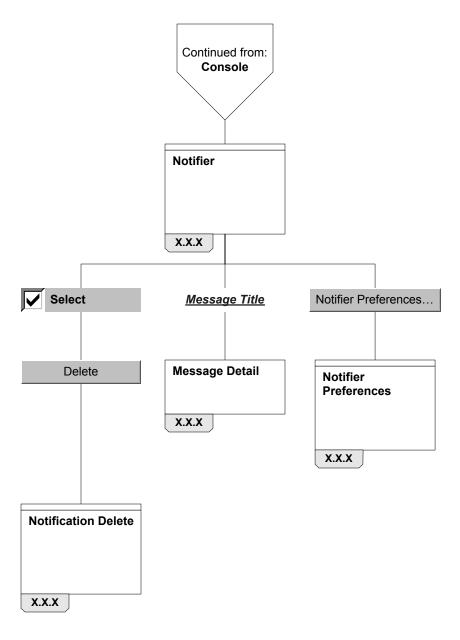
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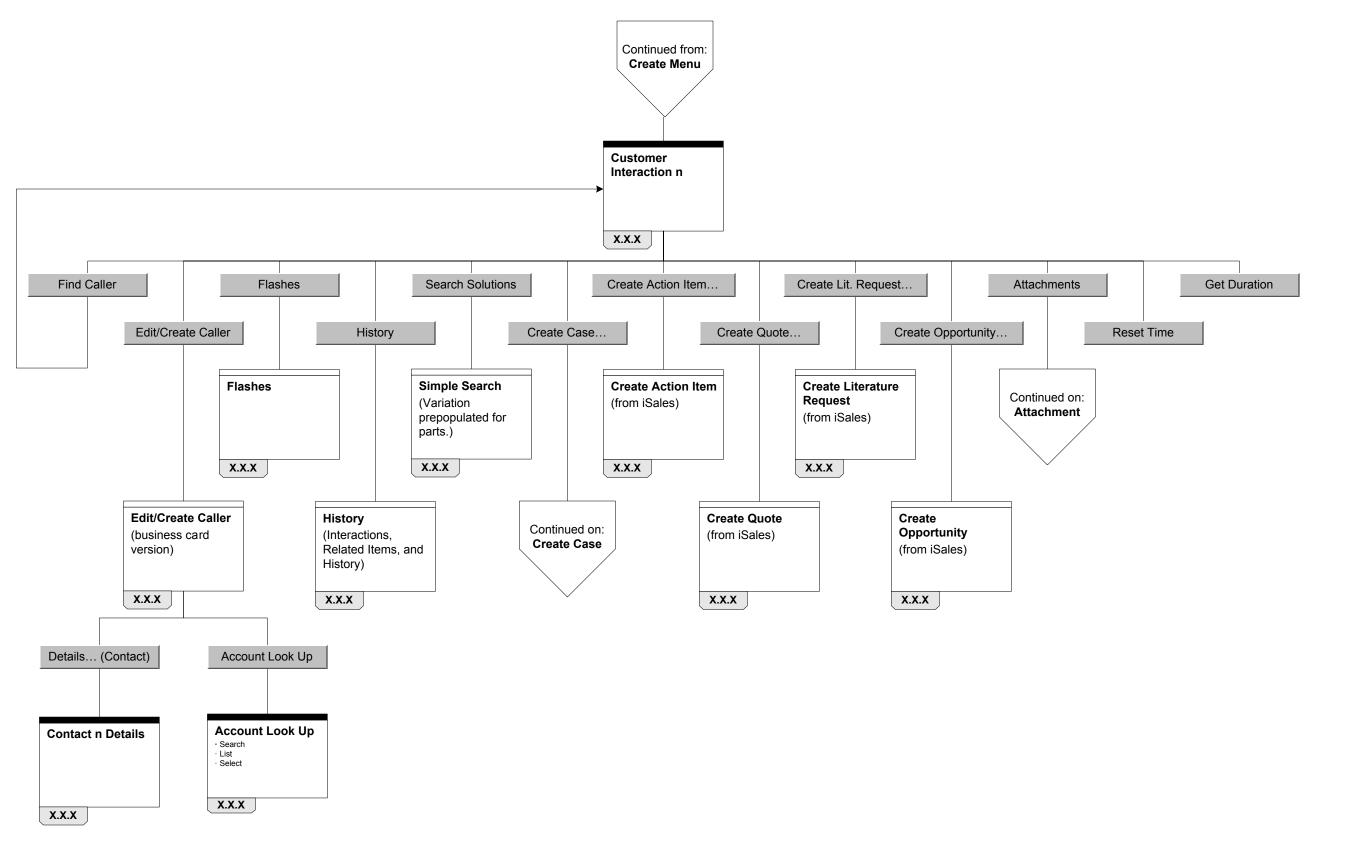
Project: ClearSupport Thin-Client UI Design

Date Printed: 10/2/2001 38 of 48

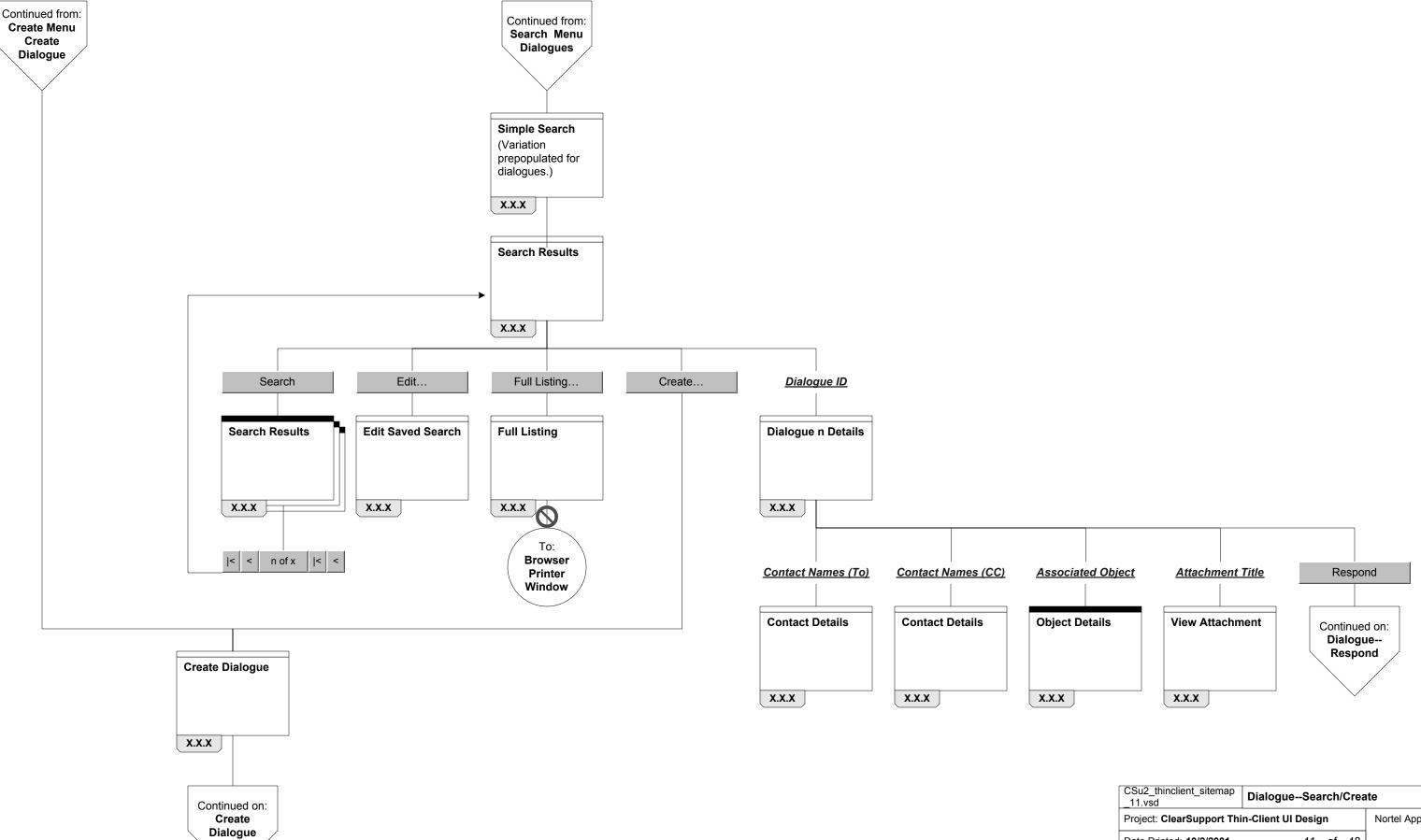
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CSu2_thinclient_sitemap11.vsd	Clear Call Center	
Project: ClearSupport Thi	n-Client UI Design	Nortel Approval:
Date Printed: 10/2/2001	40 of 48	
History (initials and date): GPB 06/21/01	GPB 09/25/2001, CF 06	/21/01,
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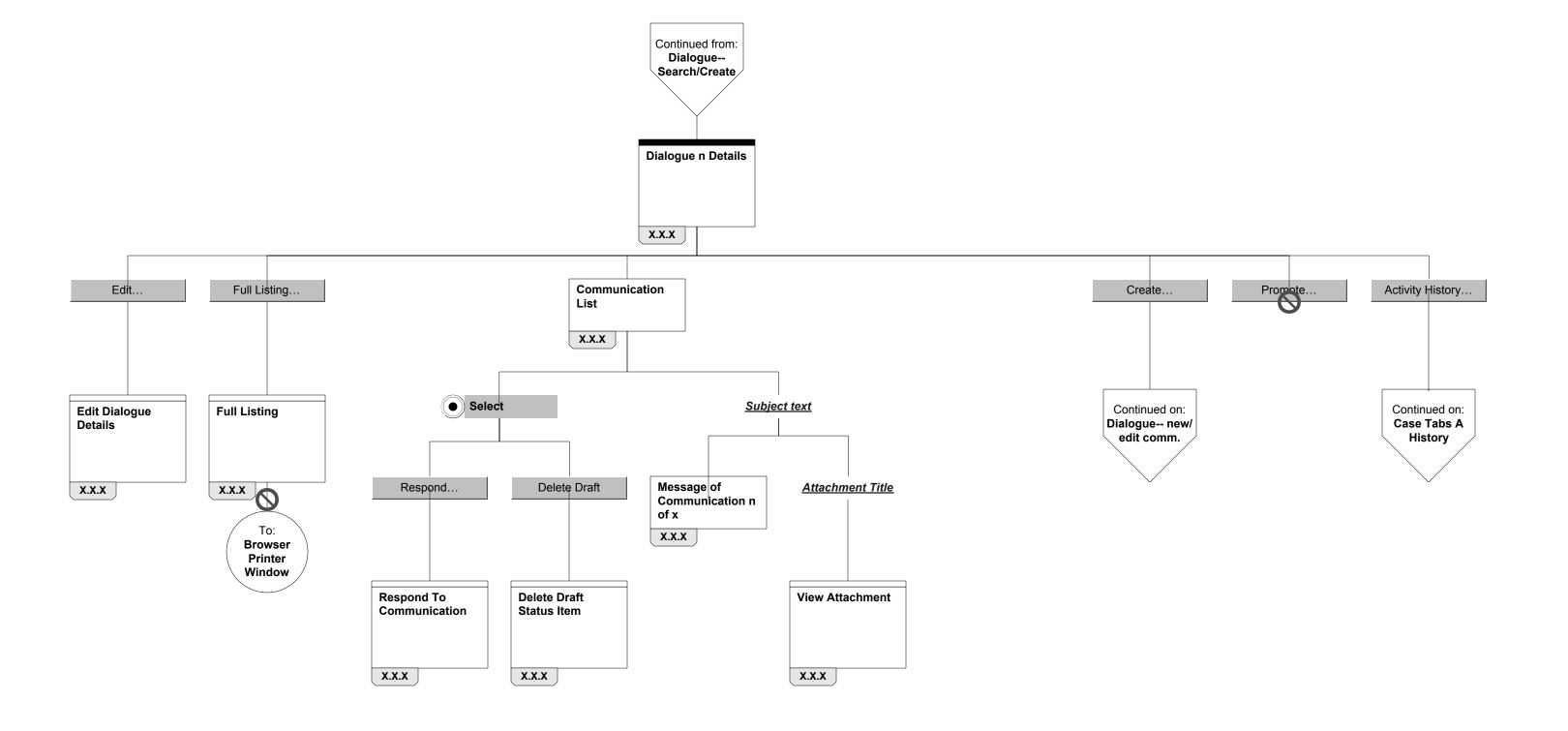


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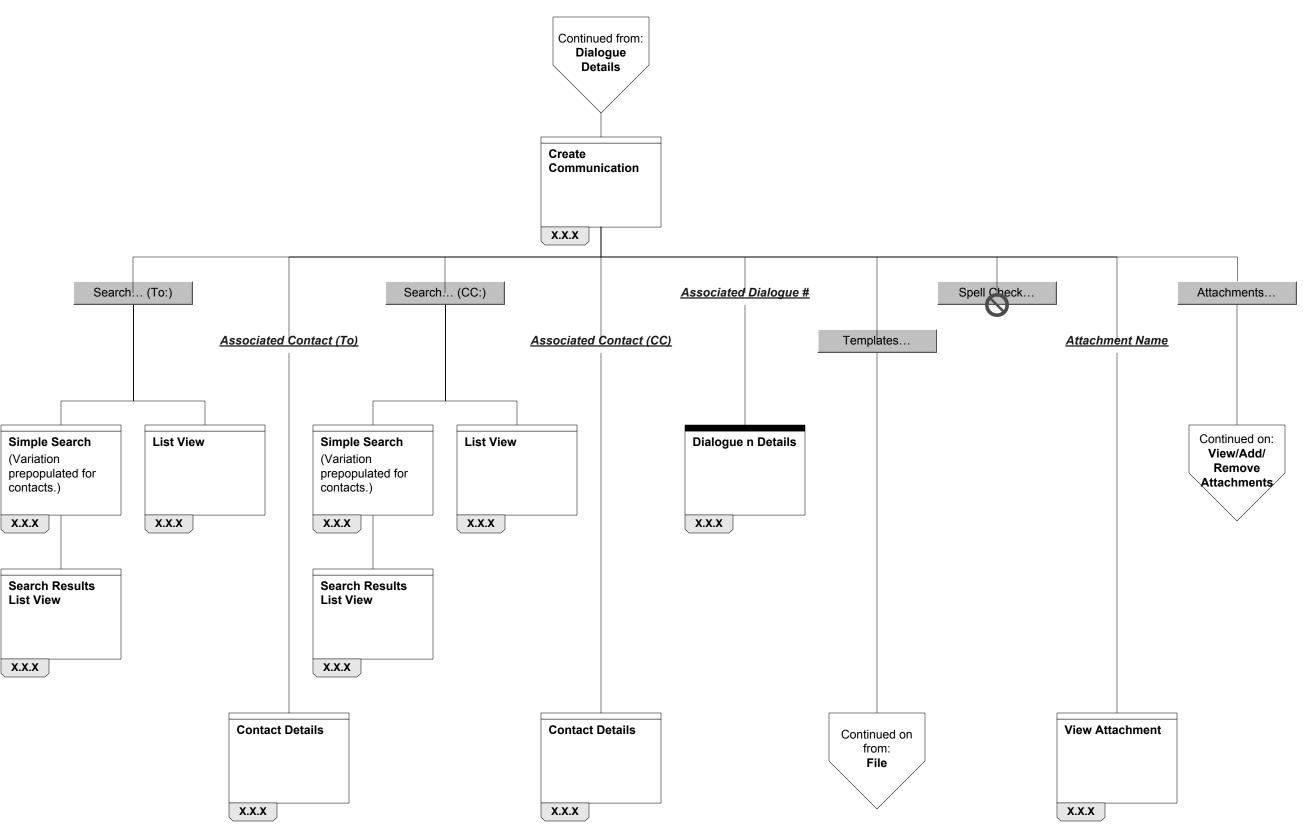
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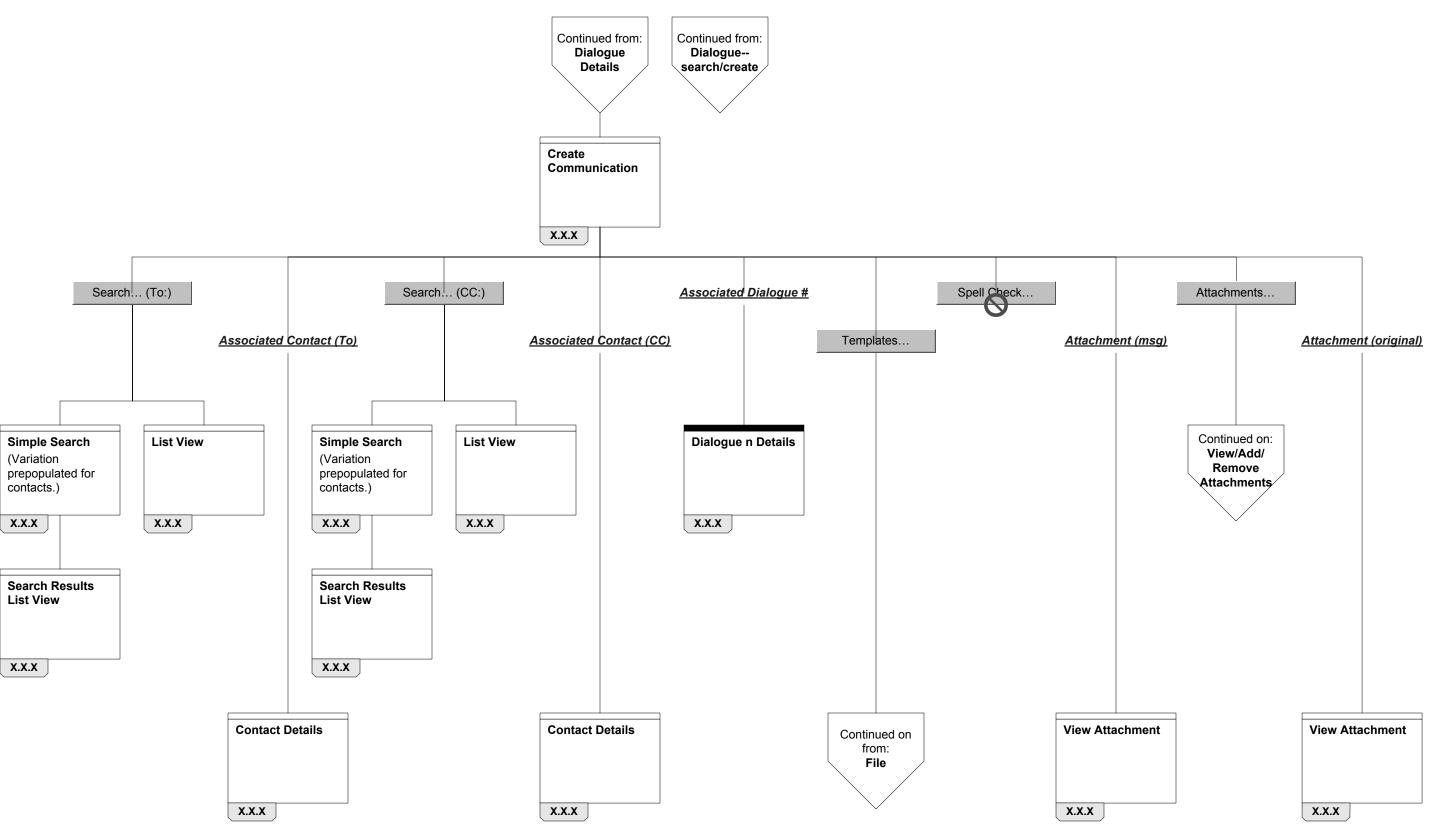
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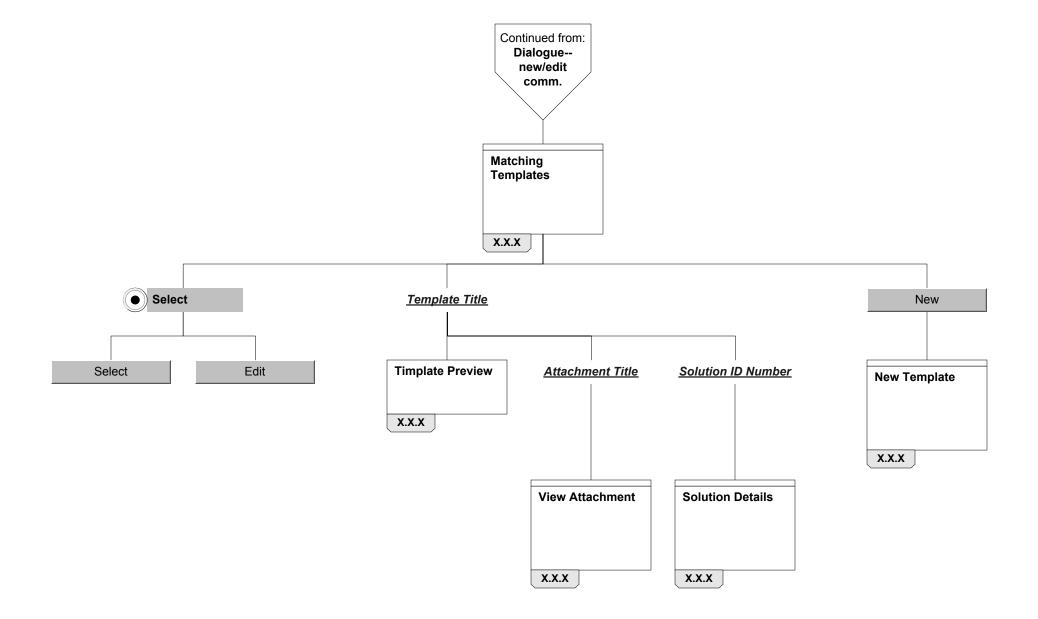
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CSu2_thinclient_sitemap11.vsd	Dialoguenew/edit co	mm.
Project: ClearSupport Thi	in-Client UI Design	Nortel Approval:
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SBI San Francisco 410 Townsend Street, Sar	n Francisco, CA 94107	SBI

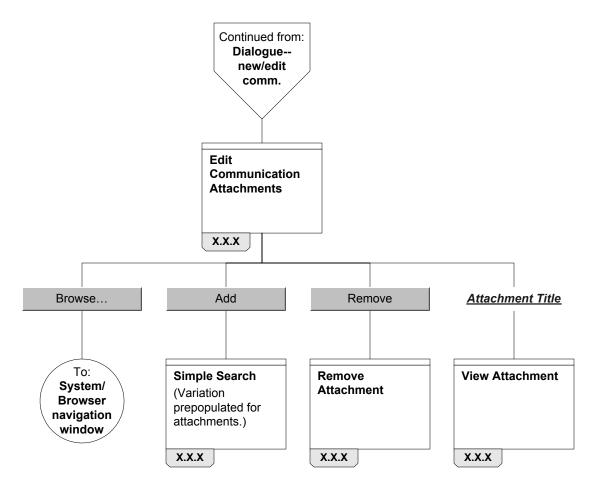


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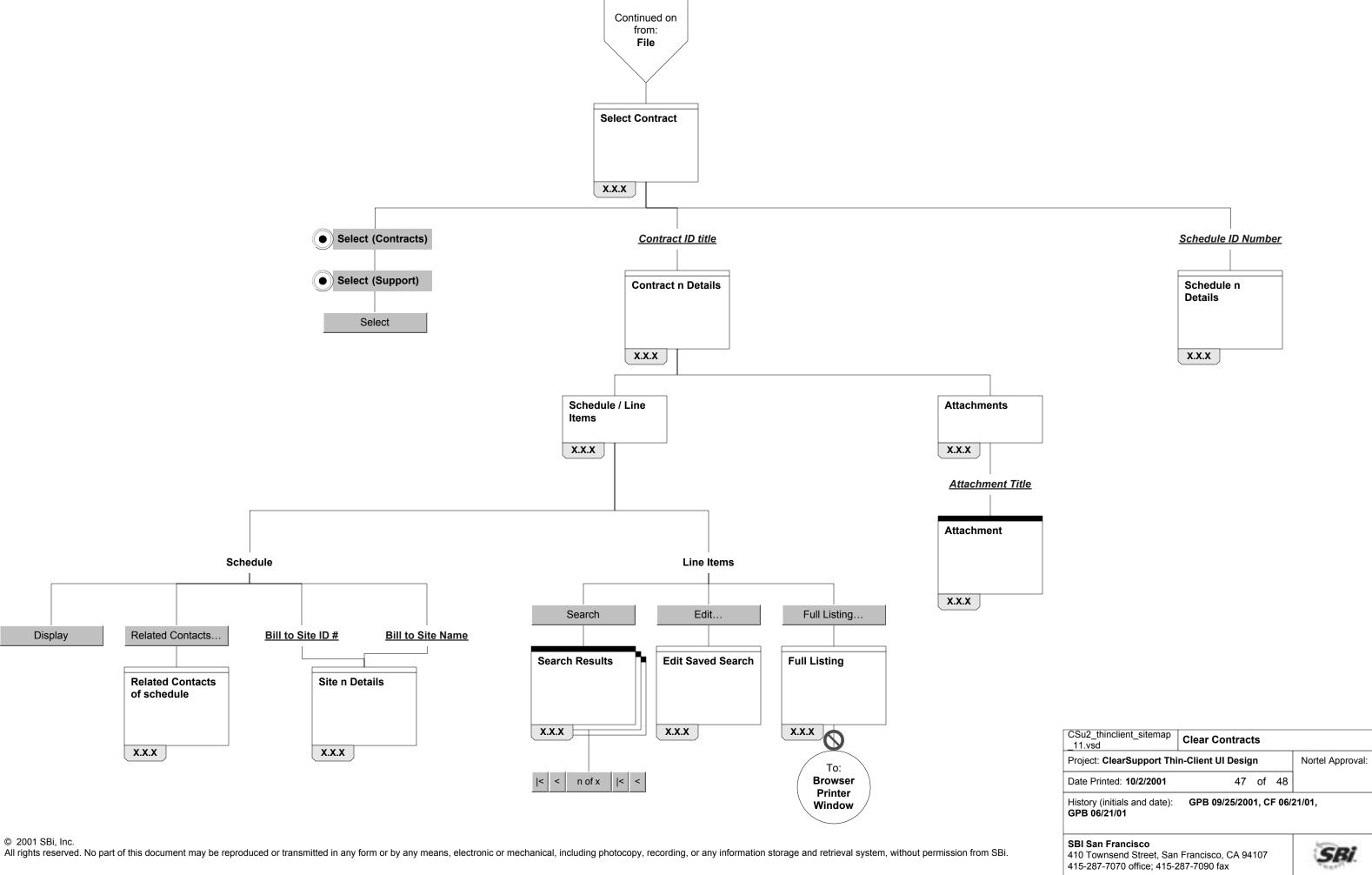
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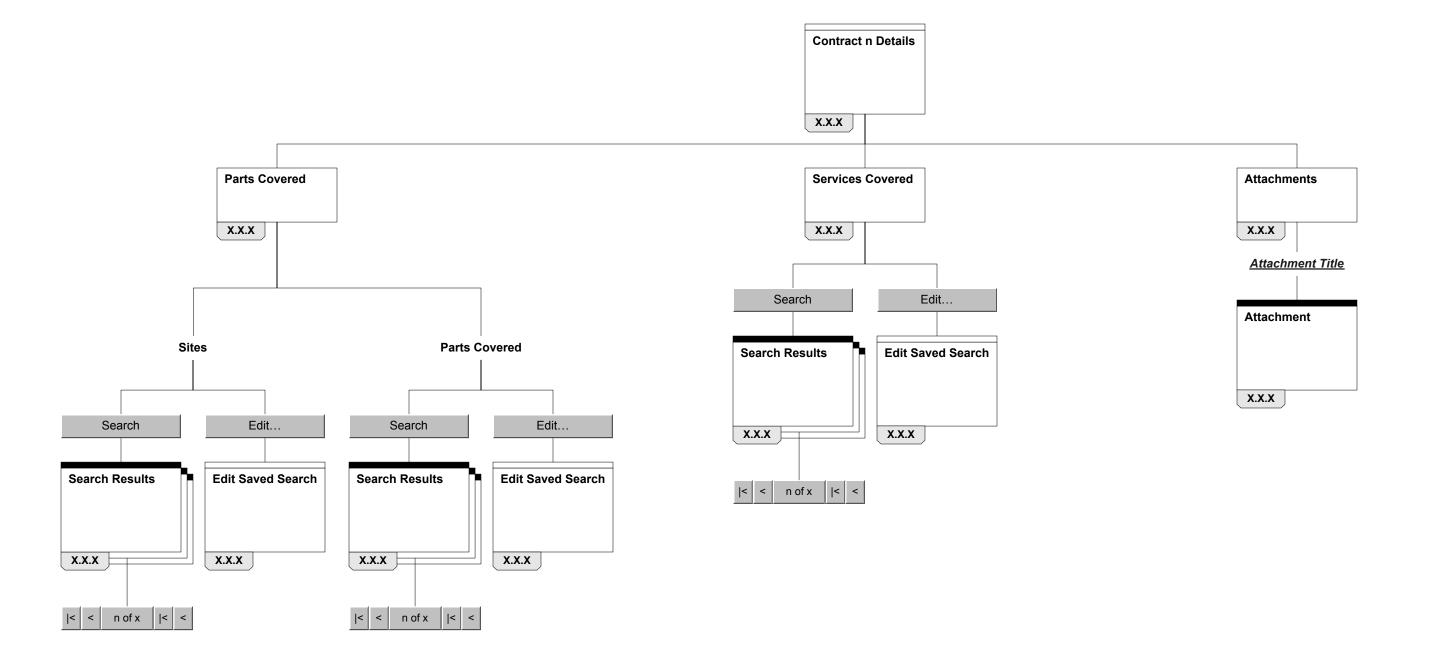


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CSu2_thinclient_sitemap _11.vsd	Contract Manager	
Project: ClearSupport Thi	n-Client UI Design	Nortel Approval:
Date Printed: 10/2/2001	48 of 48	
History (initials and date): GPB 06/21/01	GPB 09/25/2001, CF 06/	21/01,
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